



USER MANUAL

for RUT500 3G Router



Legal notice

Copyright © 2012 TELTONIKA Ltd. All rights reserved. Reproduction, transfer, distribution or storage of part or all of the contents in this document in any form without the prior written permission of TELTONIKA Ltd is prohibited. The manufacturer reserves the right to modify the product and manual for the purpose of technical improvement without prior notice.

Other product and company names mentioned herein may be trademarks or trade names of their respective owners.

Attention



Before using the device we strongly recommend reading this user manual first.



Do not rip open the device. Do not touch the device if the device block is broken.



All wireless devices for data transferring may be susceptible to interference, which could affect performance.



The device is not water-resistant. Keep it dry.



Device is powered by low voltage +9V DC power adaptor.

Table of Contents

Legal notice	2
Attention	2
SAFETY INFORMATION	5
Introduction	6
Specifications:	6
LAN and Wi-Fi:	6
HSPA/HSDPA/UMTS (RUT500)	6
GSM/GPRS/EDGE (RUT500)	6
Electrical, Mechanical & Environmental:	7
Setting up your router	8
Installation	8
Logging in	9
Operation Modes	13
Function explanations	14
Status	14
System Information	14
Network Information	15
Routes	19
Realtime Graphs	19
Network	24
3G	24
Wan	26
LAN	30
Wireless	32
Backup WAN	35
Firewall	37
Static Routes	39
Diagnostics	40
Services	40
PING Reboot	40
SMS Reboot	41
Status via SMS	42

NTP.....	42
Dynamic DNS.....	43
OpenVPN.....	44
IPsec.....	46
GRE Tunnel.....	48
Systems	50
Configuration Wizard.....	50
Administration	52
Administration properties	52
Backup and Firmware	52
Reboot.....	53
Logout	53
Glossary:	53

SAFETY INFORMATION

In this document you will be introduced on how to use a RUT500 router safely. We suggest you to adhere to the following recommendations in order to avoid personal injuries and or property damage.

You have to be familiar with the safety requirements before using the device!

To avoid burning and voltage caused traumas, of the personnel working with the device, please follow these safety requirements.



The device is intended for supply from a Limited Power Source (LPS) that power consumption should not exceed 15VA and current rating of overcurrent protective device should not exceed 2A.



The highest transient overvoltage in the output (secondary circuit) of used PSU shall not exceed 71V peak.



The device can be used with the Personal Computer (first safety class) or Notebook (second safety class). Associated equipment: PSU (power supply unit) (LPS) and personal computer (PC) shall comply with the requirements of standard EN 60950-1.



Do not mount or service the device during a thunderstorm.



To avoid mechanical damages to the device it is recommended to transport it packed in a damage-proof pack.



Protection in primary circuits of associated PC and PSU (LPS) against short circuits and earth faults of associated PC shall be provided as part of the building installation.

To avoid mechanical damages to the device it is recommended to transport it packed in a damage-proof pack. While using the device, it should be placed so, that its indicating LEDs would be visible as they inform in which working mode the device is and if it has any working problems.

Protection against overcurrent, short circuiting and earth faults should be provided as a part of the building installation.

Signal level of the device depends on the environment in which it is working. In case the device starts working insufficiently, please refer to qualified personnel in order to repair this product. We recommend forwarding it to a repair centre or the manufacturer. There are no exchangeable parts inside the device.

Introduction

Thank you for purchasing a RUT500 3G router!

RUT500 is part of the RUT5xx series of compact mobile routers with high speed wireless and Ethernet connections. This router is ideal for people who'd like to share their internet on the go, as it is not restricted by a cumbersome cable connection. Unrestricted, but not forgotten: the router still supports internet distribution via a broadband cable, simply plug it in to the wan port, set the router to a correct mode and you are ready to browse.

Specifications:

LAN and Wi-Fi:

- Wireless AP, Router, 4-Port Switch and Firewall in one device
- High performance 320 MHz CPU with 256 Mbits SDRAM
- IEEE 802.11b/g/n, IEEE 802.3, IEEE 802.3u standards
- 64/128-bit WEP, WPA, WPA2, WPA&WPA2 encryption methods
- 3xLAN 10/100Mbps Ethernet ports
- 1xWAN 10/100Mbps Ethernet port
- Supports Auto MDI/MDIX
- Remote/local Web management
- 1x 5dBi wireless antenna
- SSID stealth mode and access control based over MAC address
- System log to record the status of the Router
- Auto negotiation/manual mode for IEEE 802.11b/g/n
- Dynamic DNS
- LAN access control over Internet connection
- Virtual server
- Auto wireless channel selection
- OpenVPN
- Dynamic DNS
- Backup WAN
- SMS and Ping reboot

HSUPA/HSDPA/UMTS (RUT500)

- 850/900/1900/2100 MHz
- Power Class 3 (0.25 W, 24 dBm) for UMTS
- UMTS mode: 384 Kbps DL/384 Kbps UL
- HSDPA mode: 14.4 Mbps (Cat 10) downlink speed
- HSUPA mode: 5.76 Mbps (Cat 6) uplink speed
- 3dBi antenna

GSM/GPRS/EDGE (RUT500)

- 850/900/1800/1900 MHz
- Power Class 4 (2 W, 33 dBm) for GSM/GPRS 850/900 MHz bands
- Power Class 1 (1 W, 30 dBm) for GSM/GPRS 1800/1900 Mhz bands
- Power Class E2 (0.5 W, 27 dBm) for EDGE 850/900 MHz bands
- Power Class E2 (0.4 W, 26 dBm) for EDGE 1800/1900 MHz bands
- GSM: 14.4 Kbps DL/14.4 Kbps UL
- GPRS: 85.6 Kbps DL/42.8 Kbps UL (class 10)
- EDGE: 236.8 Kbps DL/118.4 Kbps UL (class 10)

Electrical, Mechanical & Environmental:

- Dimensions (H x W x D) 100mm x 85mm x 36mm
- Weight 210 - 260g
- Power Supply 100 – 240 VAC -> 9 VDC wall adapter
- Input voltage range: 9-12 V
- Power Consumption < 7W
- Antenna connectors 2 x SMA for 3G, 1 x RP-SMA for WiFi
- Indicators 4 x Ethernet LEDs, 1 x Power LED, 1 x 3G LED
- Operating Temperature 0C to +50C
- Storage temperature -20C to +70C
- Operating Humidity 10% to 90% Non-condensing
- Storage humidity 5% to 95% Non-condensing

Setting up your router

Installation

After you unpack the box, follow the steps, documented below, in order to properly connect the device. For better Wi-Fi performance, put the device in clearly visible spot, as obstacles such as walls and door hinder the signal.

1. First assemble your router by attaching the necessary antennas and inserting the SIM card (if you have bought the 3G version).
2. To power up your router, please use the power adapter included in the box. (IMPORTANT: Using a different power adapter can damage and void the warranty for this product.).
3. If you have a wired broadband connection you will also have to connect it to the WAN port of the router (Ethernet cable is not provided).

Front Panel



1	Power socket
2,3,4	LAN Ethernet ports
5	WAN Ethernet ports
6	Power LED
7,8,9	LAN LEDs
10	WAN LED

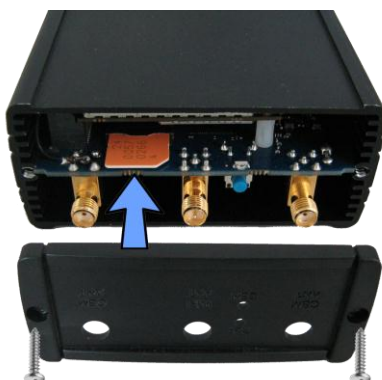
Back Panel



1	GSM main antenna connector
2	Wi-Fi antenna connector
3	GSM auxiliary antenna connector
4	Reset button
5	GSM LED

SIM Card

1. Remove back panel and insert SIM card which was given by your ISP (Internet Service Provider). Correct SIM card orientation is shown in the picture.



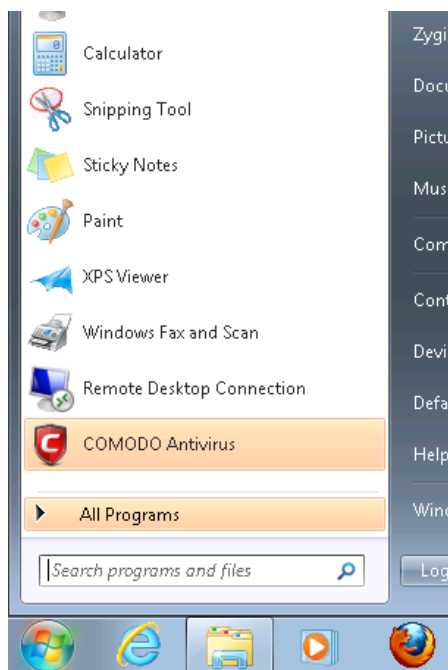
2. Attach GSM main and Wi-Fi antennas.
3. Connect the power adapter to the socket on the front panel of the device. Then plug the other end of the power adapter into a wall outlet or power strip.
4. Connect to the device wirelessly (SSID: **Teltonika**) or use Ethernet cable and plug it into any LAN Ethernet port.

Logging in

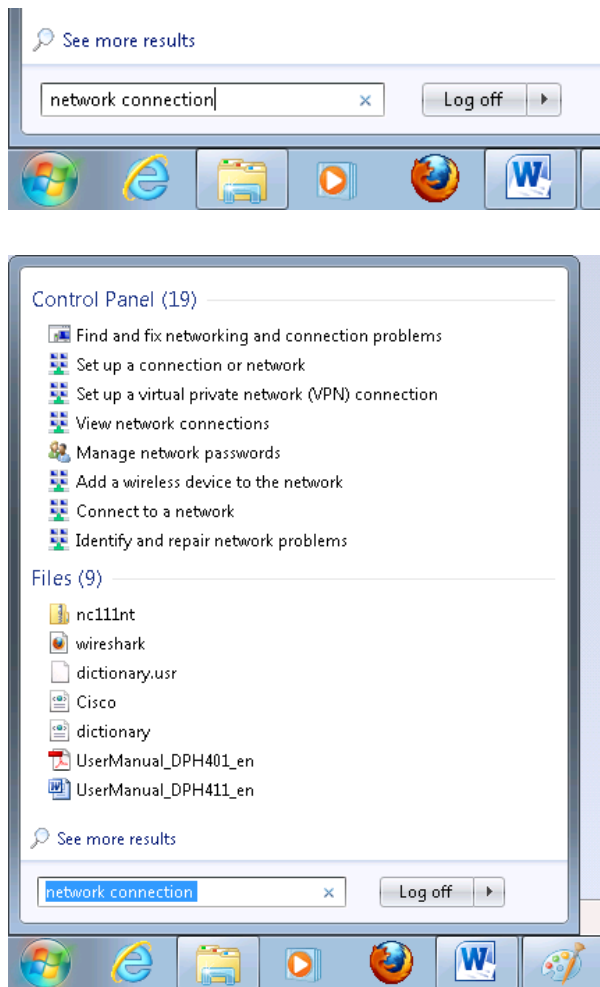
After you're complete with the setting up as described in the section above, you are ready to start logging into your router and start configuring it. This example shows how to connect on Windows 7. On windows Vista: click Start -> Control Panel -> Network and Sharing Center -> Manage network Connections -> (Go to step 4). On Windows XP: Click Start -> Settings -> Network Connections -> (see step 4) -> You won't see "Internet protocol version 4(TCP/IPv4)", instead you'll have to select "TCP/IP Settings" and click options -> (Go to step 6)

We first must set up our network card so that it could properly communicate with the router.

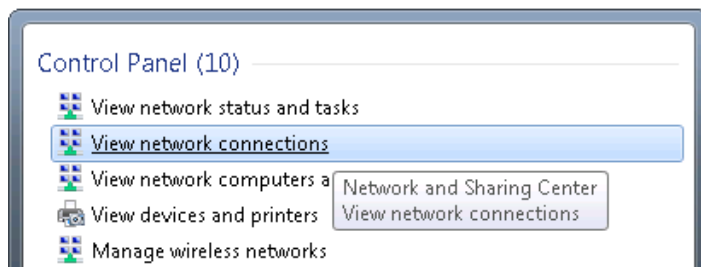
1. Press the start button



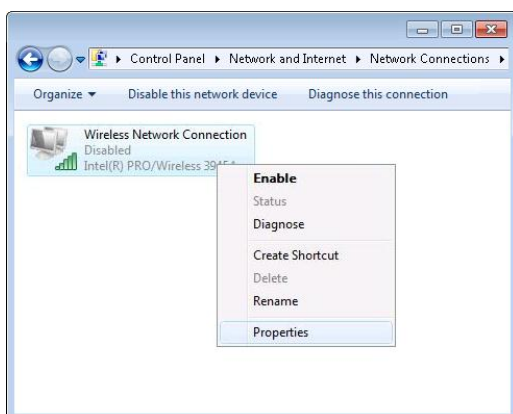
2. Type in "network connections", wait for the results to pop up.



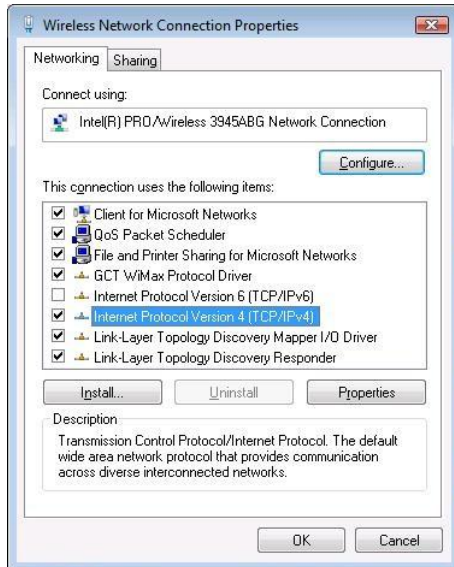
3. Click "View network connections"



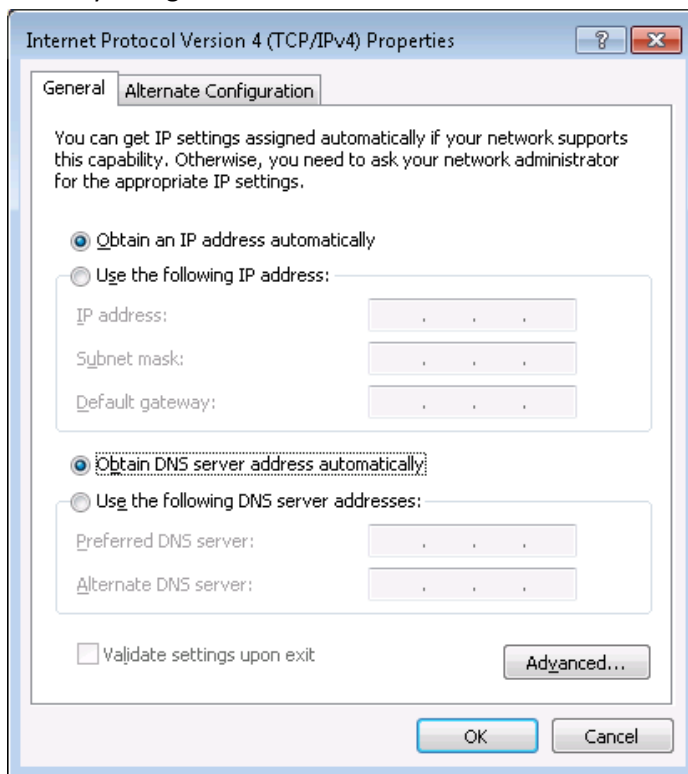
4. Then right click on your wireless device that you use to connect to other access points (It is the one with the name "Wireless Network Connection" and has signal bars on its icon).



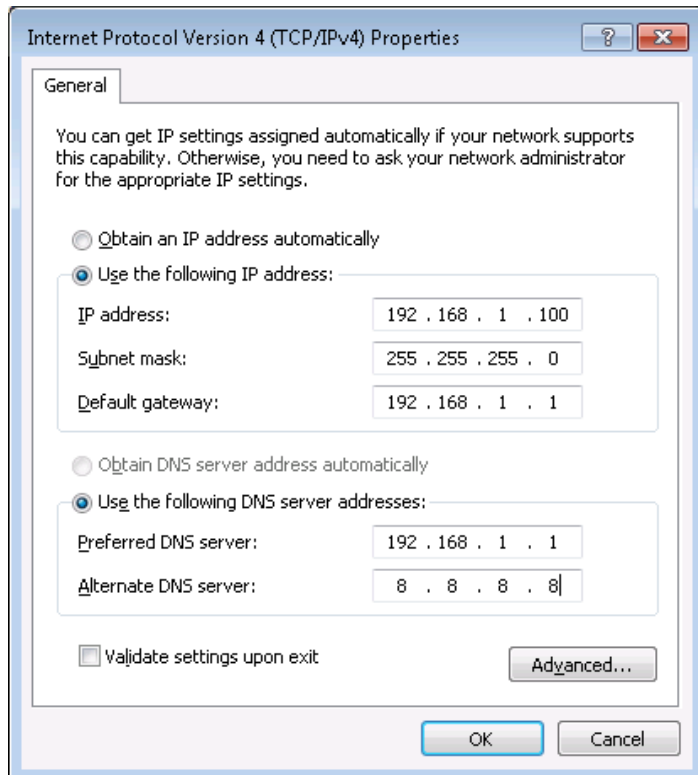
5. Select Internet Protocol Version 4 (TCP/IPv4) and then click Properties



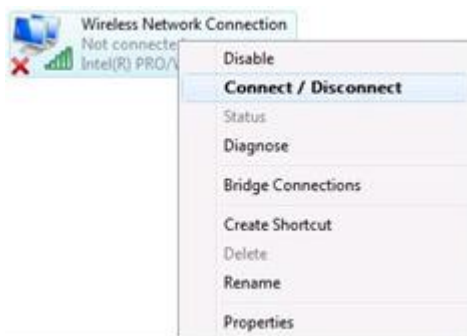
6. By default the router is going to have DHCP enabled, which means that if you select “Obtain an IP address automatically” and “Obtain DNS server address automatically”, the router should lease you an IP and you should be ready to login.



7. If you choose to configure manually here's what you do:
First select an IP address. Due to the stock settings that your router has arrived in you can only enter an IP in the form of 192.168.1.XXX , where XXX is a number in the range of 2-254 (192.168.1.2 , 192.168.1.254 , 192.168.1.155 and so on... are valid; 192.168.1.0 , 192.168.1.1 , 192.168.1.255 , 192.168.1.699 and so on... are not). Next we enter the subnet mask: this has to be “255.255.255.0”. Then we enter the default gateway: this has to be “192.168.1.1”. Finally we enter primary and secondary DNS server IPs. One will suffice, though it is good to have a secondary one as well as it will act as a backup if the first should fail. The DNS can be your routers IP (192.168.1.1), but it can also be some external DNS server (like the one Google provides: 8.8.8.8).



Right click on the Wireless network icon and select **Connect / Disconnect**. A list should pop up with all available wireless networks. Select “Teltonika” and click **connect**.



Then we launch our favourite browser and enter the routers IP into the address field:



Press enter. If there are no problems you should be greeted with a login screen such as this:

Authorization Required

Please enter your username and password.

Username

Password

Teltonika solutions: www.teltonika.lt

Enter the default password, which is “admin01” into the “Password” field and then either click Login with your mouse or press the Enter key. You have now successfully logged into the router and should see the Status page.

System information

System

Router Name	Teltonika
Router Model	Teltonika RUT5XX
Firmware Version	RUT5XX_T_00.00.246
Kernel Version	3.2.15
Local Time	Wed Aug 8 13:10:47 2012
Uptime	1h 36m 51s
Load Average	0.18, 0.11, 0.13

Memory

Total Available	10476 kB / 30012 kB (34%)
Free	1672 kB / 30012 kB (5%)
Cached	6456 kB / 30012 kB (21%)
Buffered	2348 kB / 30012 kB (7%)

From here on out you can configure almost any aspect of your router.

Operation Modes

The RUT500 router supports various operation modes. It can be connected to the internet (WAN) via 3G, standard Ethernet cable or via a wireless network. If you connect to the internet via an Ethernet cable or Wi-Fi, you may also backup your connection with 3G for added stability. On every case except when you connect to the internet via Wi-Fi, you can distribute your internet via an Ethernet cable (3 ports) and/or a wireless network. When you connect via Wi-Fi, you cannot have Wi-Fi in your LAN.

WAN	LAN		3G Backup link
	Ethernet	Wi-Fi	
3G	√	√	x
Ethernet	√	√	√
Wi-Fi	√	x	√

In later sections it will be explained, bit by bit, how to configure your router to work in a desired mode.

Function explanations


The following sections contain a detailed explanation of every page, tab and sub tab of the configuration interface in the order that they appear on the router.

Status

The status section contains various information, like current IP addresses of various network interfaces; the state of the routers memory; firmware version; DHCP leases; associated wireless stations; graphs indicating load, traffic, etc.; and much more.

System Information

The System Information tab contains data that pertains to the routers operating system.

 Status - Network - Services - System - Logout

System information

System

Router Name	Teltonika
Router Model	Teltonika RUT500
Firmware Version	RUT5XX_T_00.00.436
Kernel Version	3.2.15
Local Time	Fri Jun 29 11:49:22 2012
Uptime	0h 50m 35s
Load Average	0.23, 0.23, 0.40

Memory

Total Available	14416 kB / 29964 kB (48%)
Free	1476 kB / 29964 kB (4%)
Cached	9868 kB / 29964 kB (32%)
Buffered	3072 kB / 29964 kB (10%)

Teltonika solutions: www.teltonika.lt

System

	Field Name	Sample value	Explanation
1.	Router Name	Teltonika	Name of the router (hostname of the routers system).
2.	Router Model	Teltonika RUT500	Routers model.
3.	Firmware Version	---	Shows the version of the firmware that is currently loaded in the router. Newer versions might become available as new features are added. Use this field to decide whether you need a firmware upgrade or not.
4.	Kernel Version	3.2.15	The version of the Linux kernel that is currently running on the router.
5.	Local Time	Fri Jun 29 16:38:48 2012	Shows the current system time. Might differ from your computer, because the router synchronizes it's time with an NTP server.
6.	Uptime	4h 29m 3s	Indicates how long it has been since the router booted up. Reboots will reset this timer to 0.
7.	Load Average	0.98, 0.57, 0.30	Indicates how busy the router is. Let's examine some sample output: "2.43, 2.96, 3.41". The first number 2.43 means that in the past minute there have been, on average, 2.43 processes running or waiting for a resource. The second number show that in the past 10 minutes, on average, there have been 2.96 processes running or waiting for a resource. The last number indicates the same on the last 15 minutes.

Memory


	Field Name	Sample Value	Explanation
1.	Total Available	14416/29964	Shows how much memory is available to maintain routers functionality.
2.	Free	1476/29964	The amount of memory that is completely free. Should this rapidly decrease or get close to 0, it would indicate that the router is running out of memory, which could cause crashes and unexpected reboots.
3.	Cached	9868/29964	The size of the area of memory that is dedicated to storing frequently accessed data.
4.	Buffered	3072/29964	The size of the area in which data is temporarily stored before moving it to another location.

Network Information

This page is much like the status page, previously described, though dedicated to data associated with networking.

3G

Statistics for the 3G modem and the connection.

3G 		
State	connected	
IMEI	356143040066795	
Sim card state	OK	
Signal strength	-73 dBm	
Operator	BITE	
Connection type	3G (WCDMA)	
Bytes recieved	3424	
Bytes sent	4710	

	Field Name	Explanation
1.	State	Shows the state of the connection.
2.	IMEI	Shows the 3G modems IMEI number.
3.	Sim card state	Indicates whether the SIM card is inserted or not.
6.	Signal strength	Indicates connection strength.
7.	Operator	Indicates the operator of the mobile network.
8.	Connection type	Indicates the connection type.
9.	Bytes received	How any bytes were received via 3G.
10.	Bytes sent	How any bytes were sent via 3G.

WAN

Statistics on the routers WAN connection.

WAN

Interface	3G
Type	DHCP
IPv4 address	10.12.104.103
Netmask	255.255.255.240
Gateway	10.12.104.97
DNS 1	8.8.8.8
Expires	1h 57m 25s
Connected	0h 2m 34s

	Field Name	Sample Value	Explanation
1.	Interface	3G	Specifies through what medium the router is connecting to the internet. This can either be Wired, 3G or Wi-Fi.
2.	Type	DHCP	Specifies the type of connection. This can either be static or DHCP.
3.	IPv4	10.12.104.103	The IP address that the routers uses to connect the internet.
4.	Netmask	255.255.255.240	Indicates the networks netmask.
5.	Gateway	10.12.104.97	Indicates the default gateway, an address where traffic destined for the internet is routed to.
6.	DNS#	8.8.8.8	Domain name server(s).
7.	Expires	1h 57m 25s	The amount of time before the routers DHCP lease expires.
8.	Connected	0h 2m 2s	How long the connection has been successfully maintained.

LAN

LAN

IPv4 address	192.168.1.161
Netmask	255.255.255.0
Connected	0h 6m 14s

	Field Name	Sample Value	Explanation
1.	IPv4 address	192.168.1.161	Address that the router uses on the LAN network.
2.	Netmask	255.255.255.0	Indicates the networks netmask.
3.	Connected	0h 6m 14s	How long LAN has been successfully maintained.

Wireless

Wireless can work in two modes, AP or Client. AP is when the wireless radio is used to create an Access Point that other devices can connect to. Client is when the radio is used to connect to an Access Point via WAN.

Client

Wireless

SSID	teltonika_rmd_division_ap
Mode	Client
Channel	6 (2.44 GHz)
BSSID	C8:3A:35:02:FC:B0
Encryption	WPA2 PSK (CCMP)
Bit rate	65.0 MBit/s
Country	LT

	Field Name	Sample Value	Explanation
1.	SSID	teltonika_rnd_division_ap	The SSID that the AP, to which the routers is connected to, uses.
2.	Mode	Client	Connection mode – Client indicates that the router is a client to some local AP.
3.	Channel	6 (2.44 GHz)	The channel that the AP, to which the routers is connected to, uses. Your wireless radio is forced to work in this channel in order to maintain the connection.
4.	BSSID	C8:3A:53:02:FC:B0	The MAC address of the access points radio.
5.	Encryption	WPA2 PSK (CCMP)	The AP, to which the router is connected to, dictates the type of encryption.
6.	Bit rate	65.0 MBit/s	The physical maximum possible throughput that the routers radio can handle. Keep in mind that this value is cumulative - The bitrate will be shared between the router and other possible devices that connect to the local AP.
7.	Country	LT	Country code.

AP

Wireless

Signal quality	100%
SSID	Teltonika_demo
Mode	Master
Channel	6 (2.44 GHz)
BSSID	00:0C:43:30:50:38
Encryption	WPA2 PSK (CCMP)
Bit rate	1.0 MBit/s
Country	LT

	Field Name	Sample Value	Explanation
1.	Signal Quality	100%	The quality between routers radio and some other device that is connecting to the router. Will show 0% if no devices are trying to connect or are currently maintaining a connection.
2.	SSID	Teltonika_demo	The SSID that is being broadcast. Other devices will see this and will be able to use to connect to your wireless network.
3.	Mode	Master	Connection mode – Master indicates that you router is an access point.
4.	Channel	6 (2.44 GHz)	The channel which is used to broadcast the SSID and to establish new connections to devices.
5.	BSSID	00:0C:43:30:50:38	MAC address of your wireless radio.
6.	Encryption	WPA2 PSK (CCMP)	The type of encryption that the router will use to authenticate, establish and maintain a connection.
7.	Bit rate	1.0 MBit/s	The bitrate will be shared between all devices that connect to the routers wireless network.
8.	Country	LT	Country code.

Additional note: MBit/s indicates the bits not bytes. To get the throughput in bytes divide the bit value by 8, for e.g. 54Mbits/s would be 6.75MB/s (Mega Bytes per second).

Associated Stations

Outputs a list of all devices and their MAC addresses that are maintain a connection with your router right now.

This can either be the information of the Access Point that the router is connecting to in Client Mode OR a list of all devices that are connecting to the router in Access Point mode:

Associated Stations

MAC-Address	Network	Signal	RX Rate	TX Rate
BC:76:70:FE:AC:45	Master "Teltonika_demo_ap"	-48 dBm	72.2 Mbit/s, MCS 7, 20MHz	43.3 Mbit/s, MCS 4, 20MHz
00:37:6D:C5:37:44	Master "Teltonika_demo_ap"	-70 dBm	52.0 Mbit/s, MCS 5, 20MHz	6.5 Mbit/s, MCS 0, 20MHz

DHCP Leases

If you have enabled a DHCP server this field will show how many devices have received an IP address and what those IP addresses are.

DHCP Leases

Hostname	IPv4-Address	MAC-Address	Leasetime remaining
android_68594c78df714b08	192.168.1.101	bc:76:70:fe:ac:45	11h 59m 40s

The picture above shows a DHCP lease for an Android phone that is currently connecting to the routers Access Point.

Backup WAN

When enabled this field will indicate the health of your primary connection:

IN USE	Indicates that the connection is being used for main traffic.
READY	Indicates that the connection is ready to take over network traffic, if the other link should fail.
NOT READY	Indicates that the connection is down.

Backup WAN Status

WAN: [Wired] IN USE

Backup WAN: [3G] READY

Backup WAN Status

WAN: [Wired] NOT READY

Backup WAN: [3G] IN USE

More on this see the main backup WAN section of this manual.

Routes

Routes

The following rules are currently active on this system.

ARP

IPv4-Address	MAC-Address	Interface
192.168.0.30	70:71:bc:0c:f9:f5	br-lan
192.168.99.254	00:00:00:00:00:00	eth0.2

Active IPv4-Routes

Network	Target	IPv4-Gateway	Metric
wan	0.0.0.0/0	192.168.99.254	0
lan	192.168.0.0/24	0.0.0.0	0
wan	192.168.99.0/24	0.0.0.0	0

Teltonika solutions: www.teltonika.lt

ARP

Shows the routers active ARP table. An ARP table contains recently cached MAC addresses of every immediate device that was communicating with the router.

Active IPv4-Routes

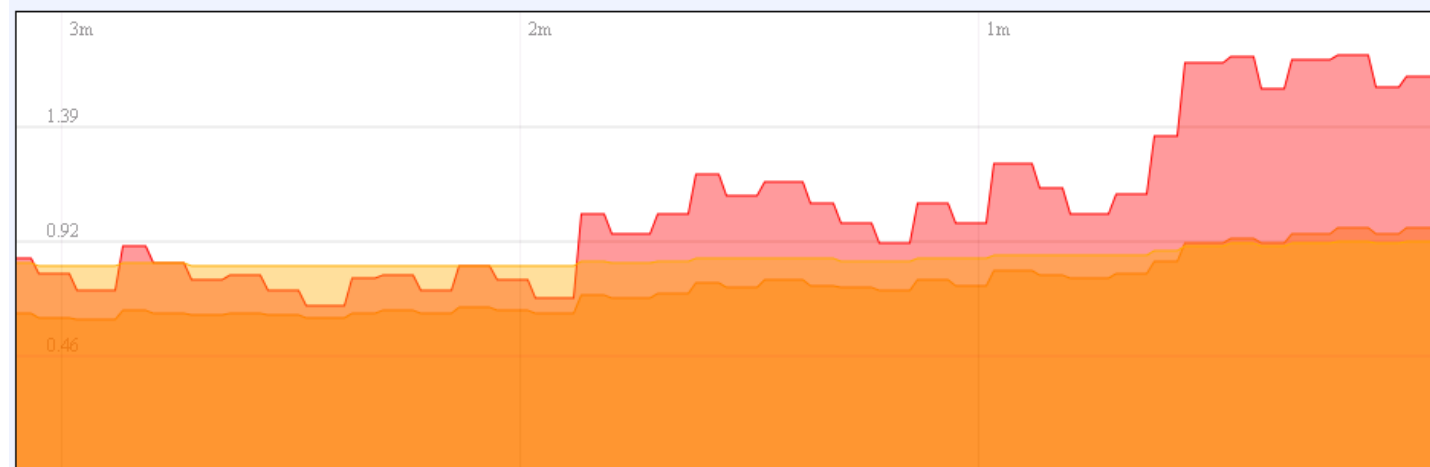
Shows the routers routing table. The routing table indicates where a TCP/IP packet, with a specific IP address, should be directed to.

Realtime Graphs

Real-time graphs show how various statistical data changes over time.

Load

Realtime Load



(3 minute window, 3 second interval)

1 Minute Load: 1.59
5 Minute Load: 0.98
15 Minute Load: 1.59

Average: 1.59
Average: 0.98
Average: 0.93

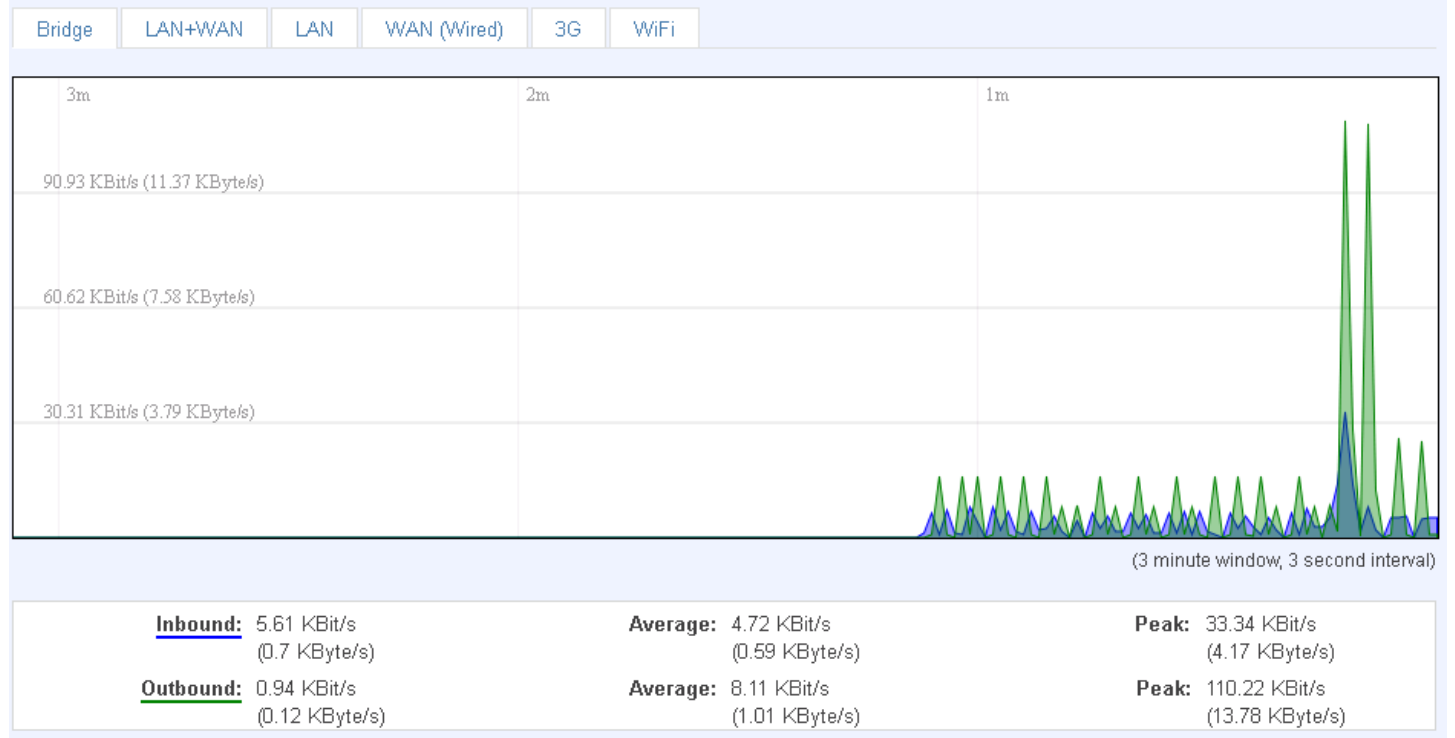
Peak: 1.68
Peak: 0.98
Peak: 0.93

This tri-graph illustrates average system load over the course of ~3 minutes; each new measurement is taken every 3 seconds. The graph consists out of three colour coded graphs, each one corresponding to the average system load over 1 (red), 5 (orange) and 15 (yellow) most recent minutes. Although not graphed, the page also displays peak loads over 1, 5 and 15 minutes.

Traffic

Bridge

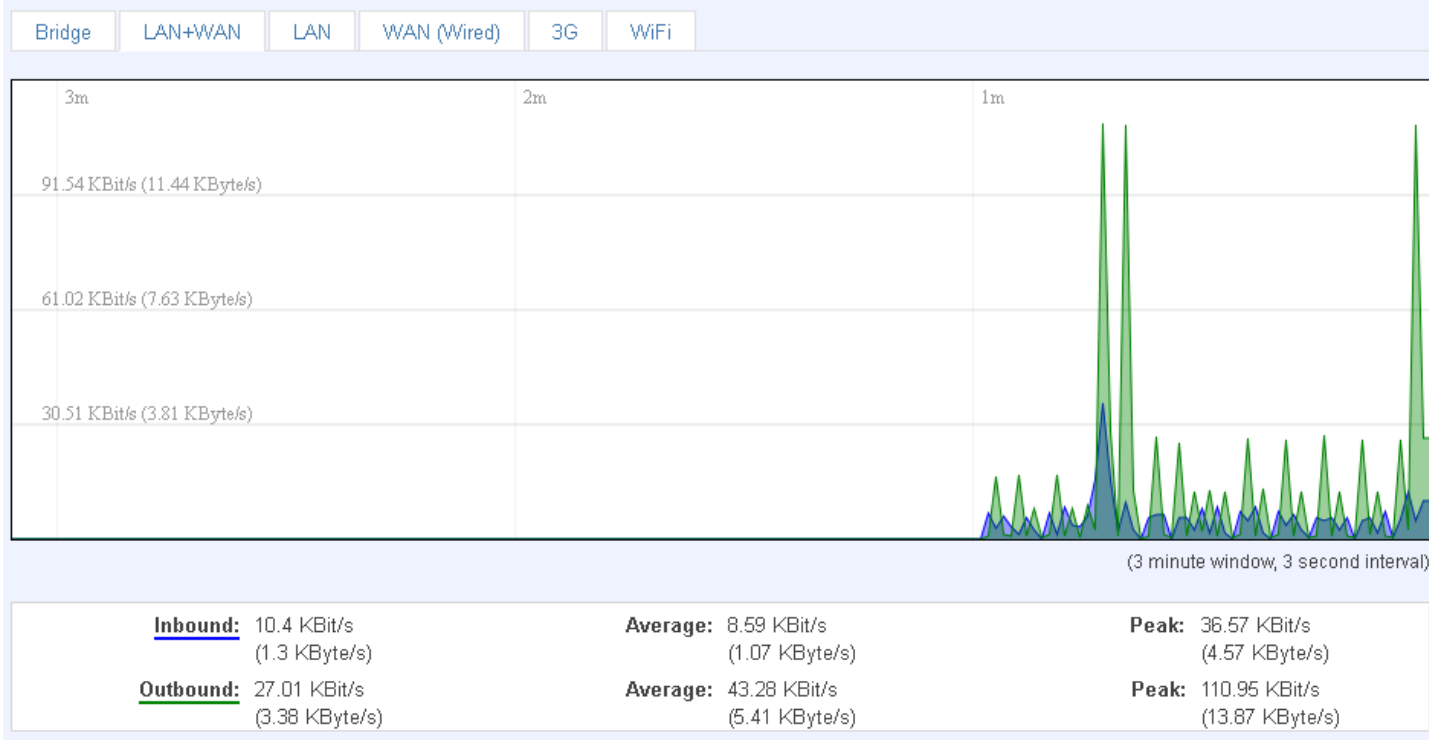
Realtime Traffic



Cumulative graph, which encompasses wired Ethernet LAN and the wireless network.

LAN+WAN

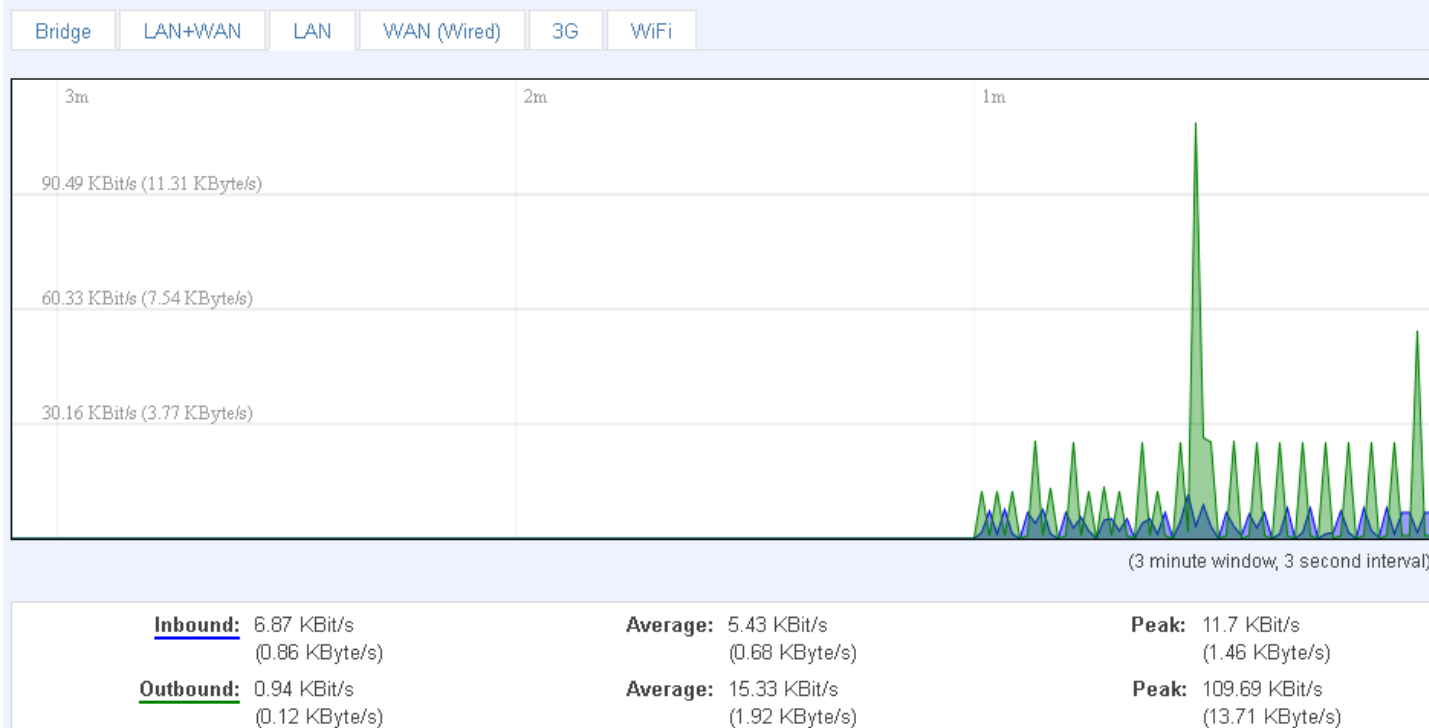
Realtime Traffic



Graphs the total traffic that passes through both WAN and LAN network interfaces.

LAN

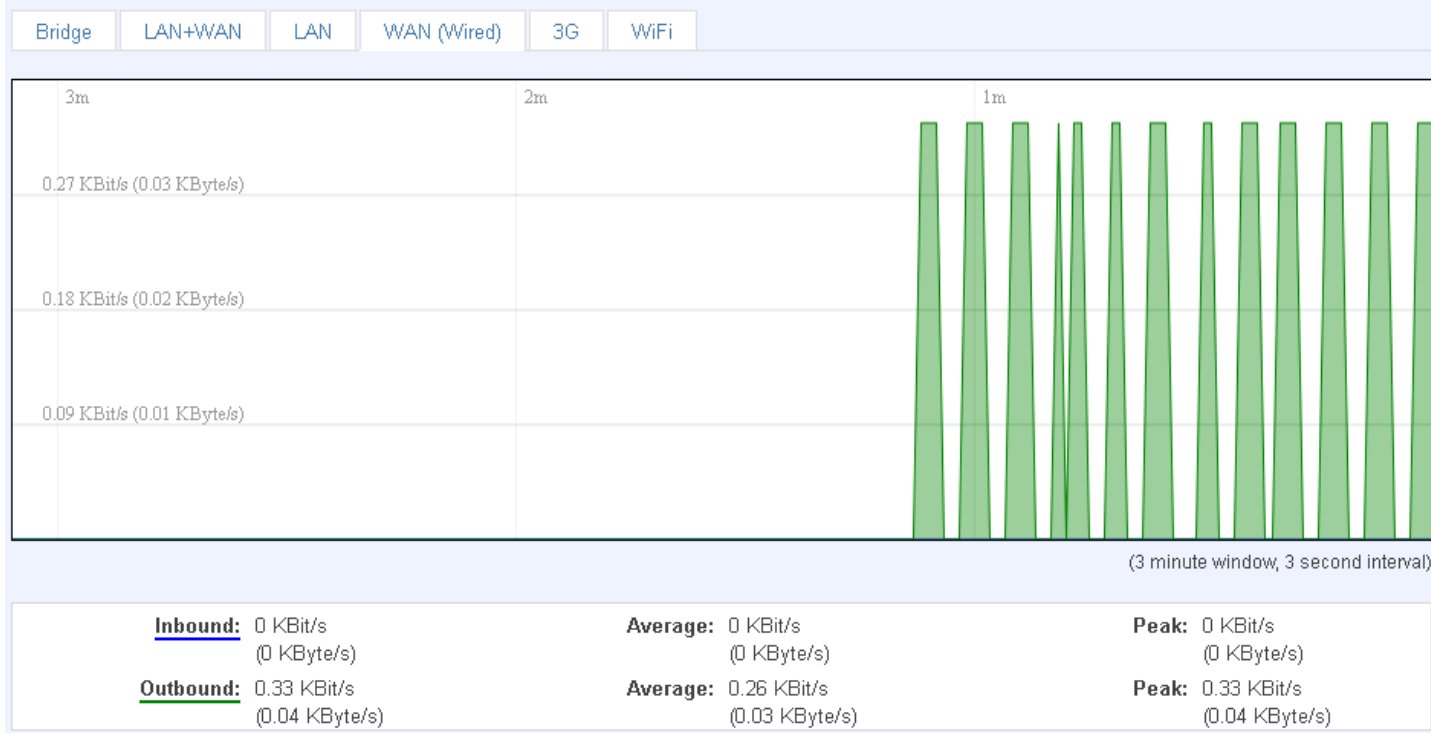
Realtime Traffic



Indicates how much traffic has been passed through your Ethernet LAN network.

WAN(x)

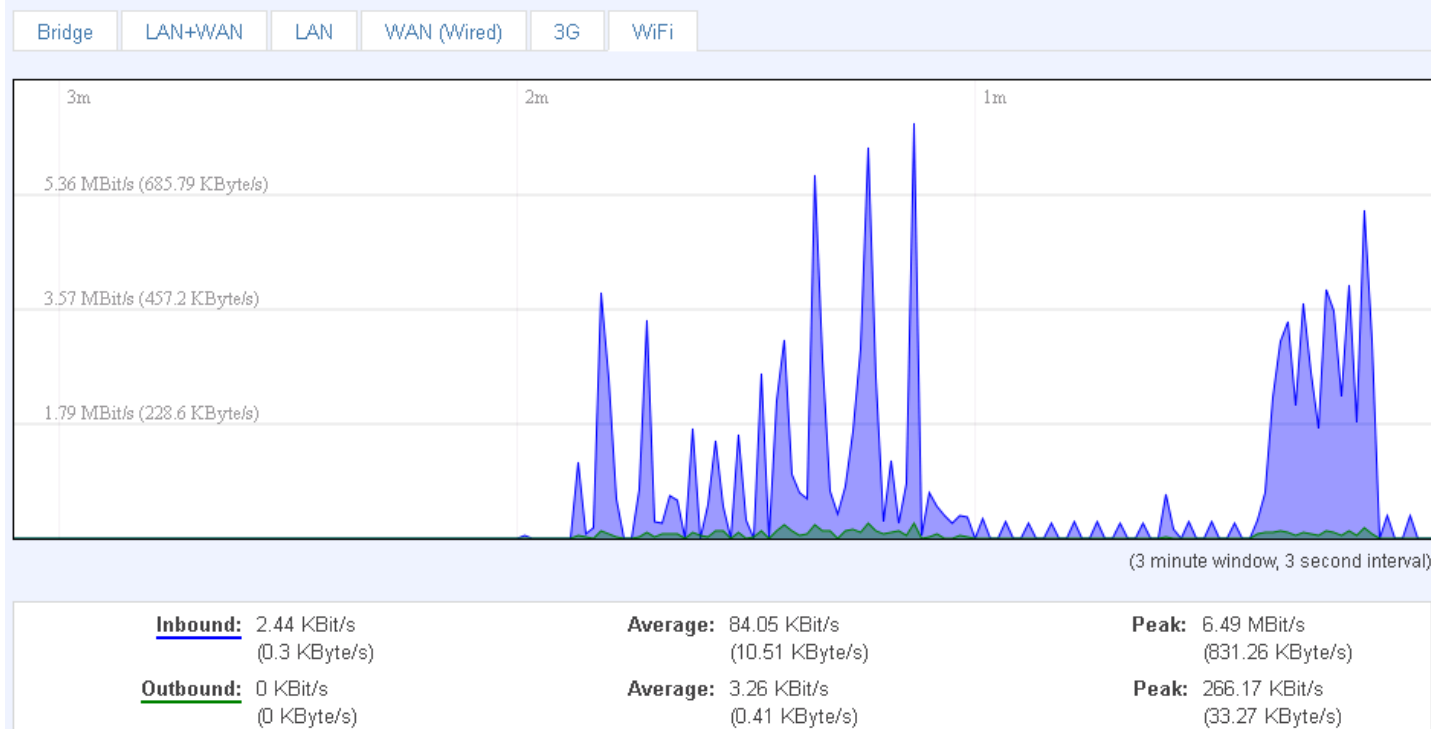
Realtime Traffic



Graphs the amount of traffic which passed through the current active WAN connection.

Wi-Fi

Realtime Traffic

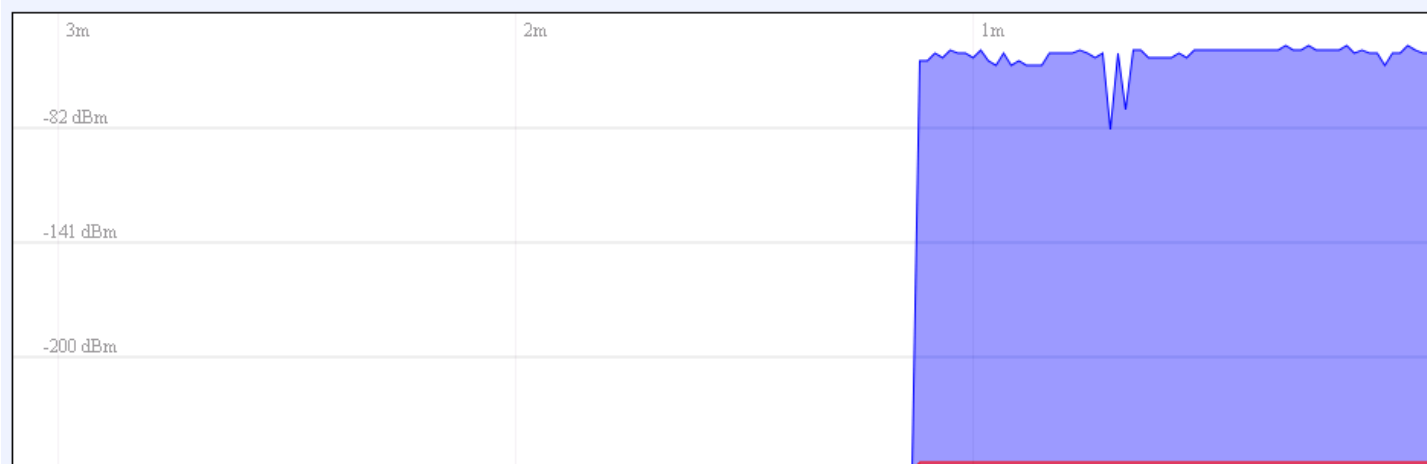


Shows the amount of traffic that has been sent and received through the wireless radio.

Wireless

Realtime Wireless

wlan0



(3 minute window, 3 second interval)

Signal: -49 dBm (SNR 206 dBm)

Average: -48 dBm (SNR 206 dBm)

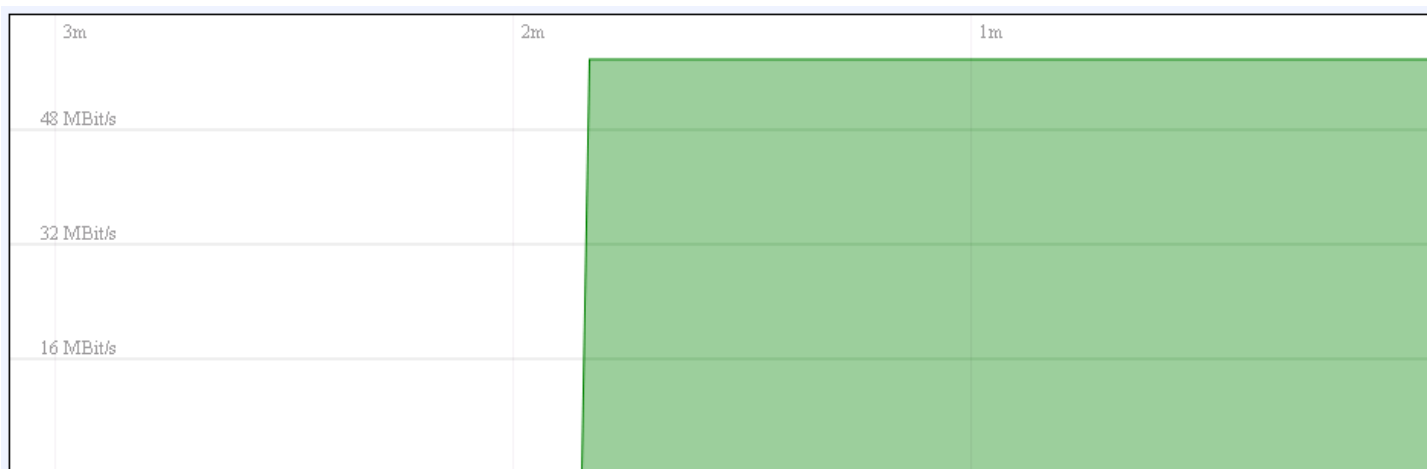
Peak: -45 dBm (SNR 210 dBm)

Noise: -255 dBm

Average: -255 dBm

Peak: -255 dBm

This graph illustrates how signal strength and the amount of noise change over time.



(3 minute window, 3 second interval)

Phy Rate: 59 MBit/s

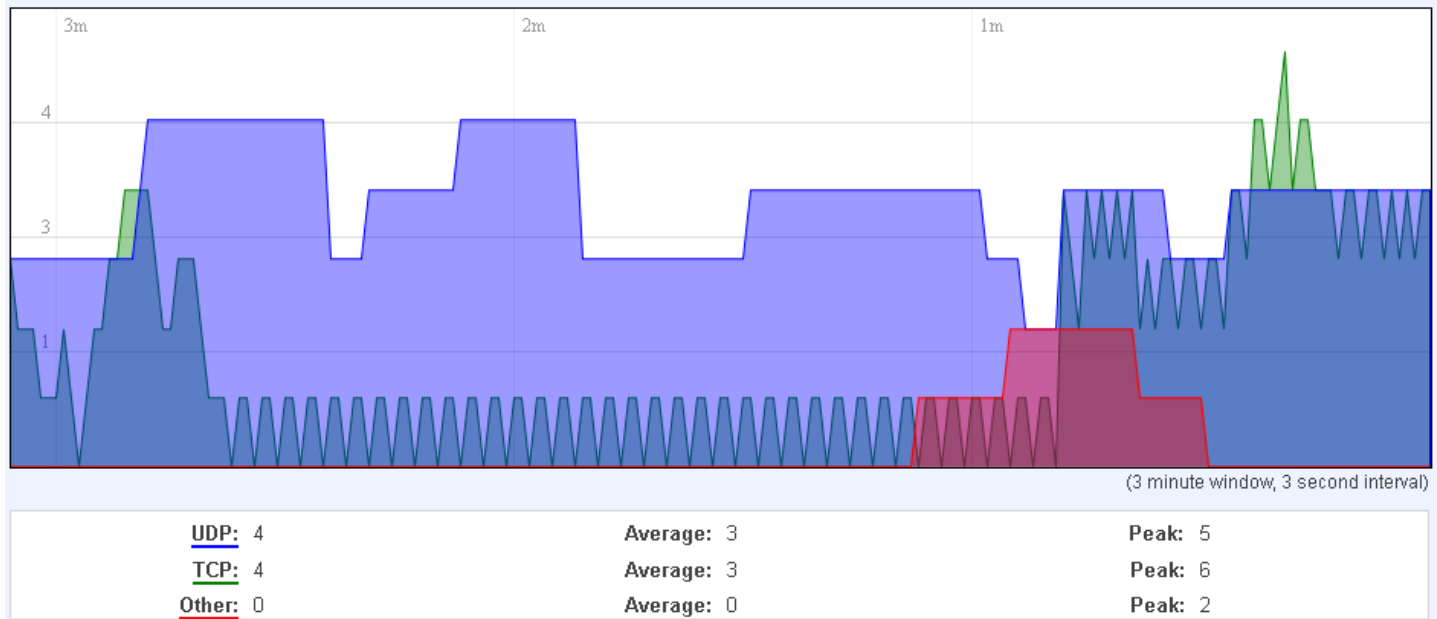
Average: 59 MBit/s

Peak: 59 MBit/s

This graph illustrates how the physical rate of wireless changes over time.

Connections

Active Connections



This graph shows a concise history of the amount of connections that the router maintained.

Blue graph indicates UDP connections, green TCP and red other types (ICMP, etc...). Other values indicate each respective graphs average and peak connection amounts over 3 minutes.

Network	Protocol	Source	Destination	Transfer
IPV4	TCP	192.168.0.156:37706	192.168.99.30:3389	613.24 KB (8338 Pkts.)
IPV4	UDP	192.168.0.19:137	192.168.0.255:137	7.24 KB (84 Pkts.)
IPV4	UDP	192.168.0.19:138	192.168.0.255:138	5.20 KB (24 Pkts.)
IPV4	TCP	192.168.0.156:52547	173.194.78.139:80	3.30 KB (11 Pkts.)
IPV4	TCP	192.168.0.156:38821	199.127.194.80:80	1.97 KB (17 Pkts.)
IPV4	UDP	192.168.1.9:67	255.255.255.255:68	1.13 KB (2 Pkts.)
IPV4	TCP	192.168.0.156:42797	209.85.148.148:80	930.00 B (5 Pkts.)
IPV4	TCP	192.168.0.30:55669	192.168.0.161:80	703.00 B (3 Pkts.)
IPV4	UDP	0.0.0.0:68	255.255.255.255:67	688.00 B (2 Pkts.)
IPV4	UDP	192.168.0.5:67	255.255.255.255:68	604.00 B (2 Pkts.)
IPV4	UDP	192.168.0.156:54245	8.8.8.8:53	142.00 B (2 Pkts.)
IPV4	UDP	192.168.0.156:41391	8.8.8.8:53	66.00 B (1 Pkts.)

On the same page you can also analyse a detailed list of all active connections that the router maintains. Each entry consist of a type of network ("IPV4"), protocol (TCP, UDP, ICMP), the source address (an IPv4 address + the source port), the destination address (an IPv4 address + the destination port) and how much traffic has gone through that particular connection: it's size in Bytes and the amount of packets.

Network

3G

IF you have purchased a 3G version of the RUT500 router OR the RUT5XXU and some supported 3G dongle you will have to configure the 3G settings so the router could successfully connect to a 3G network.

3G Configuration

Here you can configure your 3G settings.

3G Configuration

APN	<input type="text" value="bangapro"/>
PIN number	<input type="text" value="5555"/>
3G authentication method	<input type="text" value="CHAP"/>
Username	<input type="text" value="user"/>
Password	<input type="password" value="*****"/>
Preferred network	<input type="text" value="UMTS"/>

Save

Teltonika solutions: www.teltonika.lt

The configuration is simple and straightforward. Here we will gloss over all the fields:

	Field name	Possible values	Explanation
1.	APN	"bangapro"	Access Point Name (APN) is a configurable network identifier used by a mobile device when connecting to a GSM carrier.
2.	PIN Number	"5555" or any number that falls between 0000 and 9999	A personal identification number is a secret numeric password shared between a user and a system that can be used to authenticate the user to the system.
3.	3G authentication method	CHAP, PAP or none	Authentication method, that your carrier uses to authenticate new connections.
4.	Username	"user"	Your username and password that you would use to connect to your carriers network. These field become available when you select an authentication method (i.e. authentication method is not "none")
5.	Password	"passwd"	
6.	Preferred network	GSM, UMTS or auto	Your network preference. If your local mobile network supports both GSM and UMTS you can specify to which network you wish to connect. E.g.: if you choose GSM, the router will connect to a GSM network, so long as it is available, otherwise it will connect to a UMTS network. If you select auto, then the router will connect to the network that provides better connectivity.

Warning: If an invalid PIN number was entered (i.e. the entered PIN does not match the one that was used to protect the SIM card), your SIM card will get blocked. To avoid such mishaps it is highly advised to use an unprotected SIM. If you happen to insert a protected SIM and the PIN number is incorrect, your card won't get blocked immediately, although after a couple of reboots OR configuration saves it will.

Wan

WAN configuration is, arguably, the crux of the routers configuration as it determines how the router will connect to the internet. Here is quick rundown of how the page looks and what each field means.

Operation Mode

First and foremost a mode of connection has to be defined. Available selections:

	Type	Description
1.	Wired	An Ethernet cable connected to the WAN port of the router.
2.	Wifi	The router will be able to connect to a local wireless access point and reach the internet through it.
3.	3G	The router will connect to your local mobile network for 3G access. (Available for RUT500 and RUT5XXU + supported USB 3G dongle)

Important notes:

- When you select a mode you have to press **Switch Mode** in order for further options to load.
- Even if you do not have to configure any additional options after a **mode switch** you still have to **Save** the settings. After pressing **Mode Switch** the new mode does not get completely applied until you press **Save**.

Common configuration

Common configuration allows you to configure your TCP/IP settings for the wan network.

You can switch between the Static and DHCP protocol by selecting the protocol that you want to use and then pressing **Switch Protocol**

General

This area is dedicated for protocol specific options.

Static:

Common Configuration

General Setup

Advanced Settings

Protocol Static address

IPv4 address 192.168.99.162

IPv4 netmask 255.255.255.0

IPv4 gateway 192.168.99.254

IPv4 broadcast

Use custom DNS servers 8.8.8.8 8.8.6.6

This is the configuration setup for when you select the static protocol.

	Filed name	Sample	Explanation
1.	IPv4 address	192.168.99.162	Your routers address on the WAN network
2.	IPv4 netmask	255.255.255.0	A mask used to define how “large” the WAN network is
3.	IPv4 gateway	192.168.99.254	Address where the router will send all the outgoing traffic
4.	IPv4 broadcast	192.168.99.255	Broadcast address (autogenerated if not set). It is best to leave this blank unless you know what you are doing.
5.	custom DNS servers	8.8.8.8 8.8.6.6	Usually the gateway has some predefined DNS servers. As such the router, when it needs to resolve a hostname (“www.google.com”, “www.cnn.com”, etc...) to an IP address, it will forward all the DNS requests to the gateway. By entering custom DNS servers the router will take care of host name resolution. You can enter multiple DNS servers to provide redundancy in case the one of the server fails.

DHCP:

Common Configuration

General Setup

Advanced Settings

Protocol DHCP client

Hostname to send when requesting DHCP Teltonika

When you select the DHCP protocol you can use it as is, because most networks will not require any additional advanced configuration.

Advanced

These are the advanced settings for each of the protocols, if you are unsure of how to alter these attributes it is highly recommended to leave them to a trained professional:

Static:

Common Configuration

General Setup

Advanced Settings

Bring up on boot ☒

Disable NAT ☐ If checked, router will not perform NAT (Masquerade) on this interface

Override MAC address

Override MTU

Use gateway metric

	Field name	Sample value	Explanation
1.	Bring up on boot	On	Specifies whether the interface will be configured and brought up when the router boots up. Disabling will render your WAN connection non-functional
2.	Disable NAT	On/Off	Toggle NAT on and off.
3.	Override MAC address	00:0C:43:30:50:38	Override MAC address of the WAN interface. If your ISP gives you a static IP address it might also bind it to your computers MAC address (i.e. that IP will only work with your computer). In this field you can enter your computers MAC address and fool the gateway in thinking that it is communicating with your computer.
4.	Override MTU	1500	Maximum transmission unit – specifies the largest possible size of a data packet.
5.	Use gateway metric	0	The WAN configuration by default generates a routing table entry. With this field you can alter the metric of that entry.

DHCP:

Common Configuration

General Setup

Advanced Settings

Bring up on boot ☒

Disable NAT ☐ If checked, router will not perform NAT (Masquerade) on this interface

Use broadcast flag ☐ Required for certain ISPs, e.g. Charter with DOCSIS 3

Use default gateway ☒ If unchecked, no default route is configured

Use DNS servers advertised by peer ☒ If unchecked, the advertised DNS server addresses are ignored

Use gateway metric

Client ID to send when requesting DHCP

Vendor Class to send when requesting DHCP

Override MAC address

Override MTU

IP Aliases

IP aliases are a way of defining or reaching a subnet that works in the same space as the regular network.

The screenshot shows the 'IP-Aliases' configuration page for 'SUBNET55'. The 'General Setup' tab is selected. It contains three input fields: 'IPv4-Address' with the value '192.168.55.161', 'IPv4-Netmask' with the value '255.255.255.0' and a dropdown arrow, and 'IPv4-Gateway' with the value '192.168.55.153'. Below these fields is a 'Delete' button. At the bottom, there is an empty input field followed by an 'Add' button.

As you can see, the configuration is very similar to the static protocol; only in the example a 55'th subnet is defined. Now if some device has an IP in the 55 subnet (192.168.55.xxx) and the subnets gateway metric is "higher" and the device is trying to reach the internet it will reroute it's traffic not to the gateway that is defined in common configurations but through the one that is specified in IP aliases.

The screenshot shows the 'IP-Aliases' configuration page for 'SUBNET55', with the 'Advanced Settings' tab selected. It contains two input fields: 'IPv4-Broadcast' and 'DNS-Server'. Below these fields is a 'Delete' button. At the bottom, there is an empty input field followed by an 'Add' button.

You may also optionally define a broadcast address and a custom DNS server.

How do I setup Wifi WAN?

First we must switch the mode to Wifi. Do so by selecting Wifi from the list and clicking 'Switch mode'.

Now you have a selection of protocols available for you. Depending on whether the Access Point that you intend to connect to runs a DHCP server or not, you will have to choose DHCP or Static (AP runs a DHCP server – DHCP; Does not run - Static). When you've configured your protocol settings press Save and await until the settings are applied.

Next, goto the Network -> Wireless page and wait until it loads (For the first time an automatic Site Survey will be initiated). You should now see a list of available, local Access Points. Choose one and click Join Network.

Should you be asked enter the secret Encryption Key and click Submit.

Now you should be transported to the Wireless Station page. Click Save and wait until all the settings are applied.

The configuration is complete and you should now be able to access the internet.

LAN

This page is used to configure the LAN network, where all your devices and computers that you connect to the router will reside.

LAN

On this page you can configure your LAN settings.

Common Configuration

General SetupAdvanced Settings

Protocol

Static address

IPv4 address

192.168.0.161

IPv4 netmask

255.255.255.0

IPv4 gateway

IPv4 broadcast

Use custom DNS servers

IP-Aliases

This section contains no values yet

Add

The common configuration and IP aliasing sections are identical to the ones found in WAN, so for an explanation on how they work please follow through there.

DHCP Server

The DHCP server is the router side service that can automatically configure the TCP/IP settings of any device that requests such a service. If you connect a device that has been configured to obtain IP address automatically the DHCP server will lease an address and the device will be able to fully communicate with the router.

DHCP Server

General Setup

Advanced Settings

Disable ☐

Start

100

Limit

150

Leasetime

12h

 Expiry time of leased addresses, minimum is 2 Minutes (2m).

	Field Name	Sample value	Explanation
1.	Disable	Checked/unchecked	Check to DISABLE the DHCP server.
2.	Start	100	The starting address of the range that the DHCP server can use to give out to devices. E.g.: if your LAN IP is 192.168.2.1 and your subnet mask is 255.255.255.0 that means that in your network a valid IP address has to be in the range of [192.168.2.1 – 192.168.2.254](192.168.2.0 and 192.168.2.255 are special unavailable addresses). If the Start value is set to 100 then the DHCP server will only be able to lease out addresses starting from 192.168.2.100
3.	Limit	150	How many addresses the DHCP server gets to lease out. Continuing on the above example: if the start address is 192.168.2.100 then the end address will be 192.168.2.254 (100 + 150 – 1 = 254).
4.	Lease time	12h	How long can a leased IP be considered valid. An IP address after the specified amount of time will expire and the device that leased it out will have to request for a new one.

Advanced settings

You can also define some advanced options that specify how the DHCP server will operate on your LAN network.

DHCP Server

General Setup

Advanced Settings

Dynamic DHCP ☒


Force

☐

 Force DHCP on this network even if another server is detected.

IPv4 netmask

DHCP-Options

 Define additional DHCP options, for example "6,192.168.2.1,192.168.2.2" which advertises different DNS servers to clients.

	Field Name	Sample Value	Explanation
1.	Dynamic DHCP	Checked/Unchecked	Dynamically allocate client addresses, if set to 0 only clients present in the <code>ethers</code> files are served
2.	Force	Checked/Unchecked	Forces DHCP serving even if another DHCP server is detected on the same network segment.
3.	IPv4 netmask	255.255.255.0	You can override your LAN netmask here to make the DHCP server think it's serving a larger or a smaller network than it actually is.

4.	DHCP-Options	6,192.168.2.1,192.168.2.2 26,1470 option:mtu, 1470	Additional options to be added for this DHCP server. For example with '26,1470' or 'option:mtu, 1470' you can assign an MTU per DHCP. Your client must accept MTU by DHCP for this to work.
----	--------------	--	---

Wireless

On this page you can configure your wireless settings. Depending on whether your WAN mode is set to Wifi or not, the page will display either the options for configuring an **Access Point** or options for configuring a **connection** to some local access point.

Access Point:


Wireless Access Point

Here you can configure your wireless settings like radio frequency, mode, encryption etc...

Device Configuration

General Setup
Advanced Settings

Wireless network is

enabled  Don't forget to save before toggling the wireless radio on and off.

Channel

Interface Configuration

General Setup
Wireless Security
MAC-Filter

ESSID

Hide ESSID ☐

Save

Here you can see the Overview of the wireless configuration. It is divided into two main sections – device and interface. One is dedicated to configuring hardware parameters other – software.


Device

General

Device Configuration

General Setup
Advanced Settings

Wireless network is

enabled  Don't forget to save before toggling the wireless radio on and off.

Channel

Here you can toggle the availability of the wireless radio and the physical channel frequency.

Important note: As seen in the picture you should always **Save** before toggling the radio on and off.

Advanced

Device Configuration

General Setup
Advanced Settings

Mode
802.11g+n

HT mode
20MHz

Country Code
00 - World

☒ Use ISO/IEC 3166 alpha2 country codes.

Distance

Optimization
☒ Distance to farthest network member in meters.

Fragmentation

Threshold

RTS/CTS Threshold

Here you can configure more advanced parameters:

	Field name	Sample value	Explanation
1.	Mode	Auto, b, g, g+n	Different modes provide different throughput and security options.
2.	Country Code	Any ISO/IEC 3166 alpha2 country code	Selecting this will help the wireless radio configure its internal parameters to meet your countries wireless regulations.
3.	Distance Optimization	100	Distance to farthest network member in meters.
4.	Frag. Threshold	2346	The smallest packet size that can be fragmented and transmitted by multiple frames. In areas where interference is a problem, setting a lower fragment threshold might help reduce the probability of unsuccessful packet transfers, thus increasing speed.
5.	RTS/CTS Threshold	2346	Request to send threshold. It can help resolve problems arising when several access points are in the same area, contending.

Interface

General

Interface Configuration

General Setup
Wireless Security
MAC-Filter

ESSID
Teltonika_demo

Hide ESSID
☐

ESSID – Your wireless networks identification string. This is the name of your Wi-Fi network. When other Wi-Fi capable computers or devices scan the area for Wi-Fi networks they will see your network with this name.

Hide ESSID – Will render your SSID hidden from other devices that try to scan the area.

Security

Interface Configuration

General Setup

Wireless Security

MAC-Filter

Encryption

WPA2-PSK

Cipher

auto

Key

••••••••

Encryption – There are many modes of encryption, though two distinctive classes have to pointed out.

WEP

Encryption

WEP Open System

Used Key Slot

Key #1

Key #1

Key #2

Key #3

Key #4

Enter the keys that will be used as passphrase for connecting computers and then specify which key will be preferred above the remaining. It's sufficient to enter one key and then specify it as the preferred one. Length is important as well: 10 or 26 characters in length in hex mode OR 5 or 13 in ASCII mode. A hex key may only contain numbers '0' through '9' and letters 'a' through 'f'.

WPA

Encryption

WPA-PSK

Cipher

auto

Key

••••••••

First select an encryption method: TKIP, CCMP, TKIP&CCMP, auto. Note: Some authentication methods won't support TKIP (and TKIP&CCMP) encryption. After you've selected your encryption method, you should enter your passphrase, which must be at least 8 characters long.

MAC-Filter

Interface Configuration

General Setup

Wireless Security

MAC-Filter

MAC-Address Filter

Allow listed only

MAC-List

Filter – you can define a rule for what to do with the MAC list you’ve defined. You can either allow only the listed MACs or allow ALL, but forbid only the listed ones.

Client

Client mode is nearly identical to AP, except for the fact that most for the options are dictated by the wireless access point that the router is connecting to. Changing them can result in an interrupted connection to an AP.

In addition to standard options you can also click the **Scan** button to rescan the surrounding area and attempt to connect to a new wireless access point.

Backup WAN

Backup WAN is function that allows you to back up your wired OR wireless connection in case they go down. At the current moment you can only backup wired/Wifi with 3G.

Backup Link

Here you can setup your backup link. If your conventional WAN connection, such as wired Ethernet or Wifi, fails, the backup link will enable and take over to keep the router connected.

Enable ☒

Timing & other parameters

Timing & other parameters will indicate how and when it will be determined that your conventional connection has gone down.

Health Monitor Interval

5 sec.

Health Monitor ICMP Host(s)

DNS Server(s)

Health Monitor ICMP Timeout

1 sec.

Attempts Before WAN Failover

1

Attempts Before WAN Recovery

1

DNS Server(s)

Auto

Backup ICMP host

A remote host that will be used to test wether your backup link is alive.

ICMP host

8.8.4.4

Save

The majority of the options consist of timing and other important parameters that help determine the health of your primary connection. Regular health checks are constantly performed in the form of ICMP packets (PINGs) on the your primary connection. When the connections state starts to change (READY->NOT READY and vice versa) a necessary

amount of failed or passed health checks has to be reached before the state changes completely. This delay is instituted so as to mitigate “spikes” in connection availability, but it also extends the time before the backup link can be brought up or down.

	Field Name	Sample value	
1.	Health Monitor Interval	Dsb/5/10/20/30/60/120 Seconds	The interval at which health checks are performed
2.	Health Monitor ICMP HOST	Dsb/DNS/WAN GW/Custom	Where to PING for a health check. As there is no definitive way to determine when the connection to internet is down for good, you’ll have to define a host whose availability that of the internet as a whole.
3.	Health Monitor ICMP Timeout	½/3/4/5/10 Seconds	How long to wait for an ICMP request to come back. Set a higher value if your connection has high latency or high jitter (latency spikes).
4.	Attempts Before WAN Failover	1/3/5/10/15/20	How many checks should fail for your WAN connection to be declared DOWN for good.
5.	Attempts Before WAN Recovery	1/3/5/10/15/20	How many checks should pass for your WAN connection to be declared UP.
6.	DNS Servers	Auto/Custom	Define custom DNS servers. Has meaning when you select DNS as your Health Monitor ICMP HOST.
7.	Backup ICMP host	IPv4 address	This is where the address of an ICMP host, that will be used to check the health of your 3G backup link, goes. This has to be a ping-able host.

How do I set up a backup link?

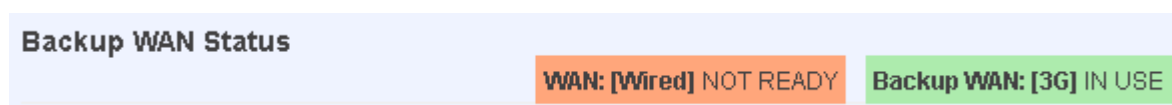
First we must pick a main link: Wired or Wi-Fi, and ensure that the link is working. Configure your WAN settings to use that link and see whether you have internet access. If the main link is working we can continue configuring our Backup Link.

Now, go to Backup WAN page and configure the settings to your liking. Click Save and wait until the settings are applied.

Now in the Status -> Network Information page there should be a status indication for the backup WAN. If everything is working correctly you should see this:



The above picture shows the status for Backup WAN configured on a wired main link. You can now simulate a downed link by simply unplugging your Ethernet WAN cable. When you’ve done so you should see this:



And, if you plug the cable back in you should, again, see this:

Backup WAN Status

WAN: [Wired] IN USE

Backup WAN: [3G] READY

If you witness the above sequence, your backup link is working!

Firewall

In this section we will look over the various firewall features that come with rut500.

General Settings

The routers firewall is a standard linux iptables package, which uses routing chains and policies to facilitate control over inbound and outbound traffic.

General Settings

Enable SYN-flood
protection ☒

Drop invalid packets ☐

Input

Output

Forward

	Field name	Sample value	Explanation
1.	Enable SYN-flood protection	Checked/Unchecked	When checked the router becomes more resistant against SYN-flood attacks.
2.	Drop Invalid packets	Checked/Unchecked	A "Drop" action is performed on a packet that is determined to be invalid
3.	Input	Reject/Drop/Accept	DEFAULT* action that is to be performed for packets that pass through the Input chain.
4.	Output	Reject/Drop/Accept	DEFAULT* action that is to be performed for packets that pass through the Output chain.
5.	Forward	Reject/Drop/Accept	DEFAULT* action that is to be performed for packets that pass through the Forward chain.

*DEFAULT: When a packet goes through a firewall chain it is matched against all the rules for that specific chain. If no rule matches said packet, an according Action (either Drop or Reject or Accept) is performed.

Accept – Packet gets to continue down the next chain.

Drop – Packet is stopped and deleted.

Reject – Packet is stopped, deleted and, differently from Drop, an ICMP packet containing a message of rejection is sent to the **source** of the dropped packet.

DMZ

DMZ configuration

Enabled ☐

DMZ host IP address

By enabling DMZ for a specific internal host (for e.g.: your computer), you will expose that host and its services to the routers WAN network (i.e. - internet).

Port Forwarding

Here you can define your own port forwarding rules.

Firewall - Port Forwarding

Port forwarding allows remote computers on the Internet to connect to a specific computer or service within the private LAN.

Port Forwarding

Name	Protocol	Source	Via	Destination	Enable	Sort
localWebsite	TCP	From <i>any host</i> in <i>wan</i>	To <i>any router IP</i> at port <i>12345</i>	Forward to IP <i>192.168.99.156</i> , port <i>80</i> in <i>lan</i>	<input checked="" type="checkbox"/>	Edit Delete

New port forward:

Name	Protocol	External port	Internal IP address	Internal port
localWebsite	TCP+UDP	12345	192.168.99.156	80

Add

Save

You can use port forwarding to set up servers and services on local LAN machines. The above picture shows how you can set up a rule that would allow a website that is being hosted on 192.168.99.156, to be reached from the outside by entering `http://routersExternalIp:12345/`.

1.	Name	"localWebsite"	Name of the rule. Used purely to make it easier to manage rules.
2.	Protocol	TCP/UDP/TCP+UDP/Other	Type of protocol of incoming packet.
3.	External Port	1- 65535	From what port on the WAN network will the traffic be forwarded.
4.	Internal IP address	IPv4 address of some computer on your LAN	The IP address of the internal machine that hosts some service that we want to access from the outside.
5.	Internal port	1-65535	To what port on the internal machine would the rule redirect the traffic.

Additional note: Notice how the external port is 12345 and not 80. It is perfectly fine to define the external port as 80, but then the routers configuration interface would not be reachable (unless you change the web access port from remote management).

When you click **edit** you can fine tune a rule to near perfection, if you should desire that.

Traffic Rules

The traffic rule page contains a more generalised rule definition. With it you can block or open ports, alter how traffic is forwarded between LAN and WAN and many more things.

1.	Name	"ruleName"	Used to make rule management easier
2.	Family	IPv4	Only IPv4 is currently supported
3.	Protocol	TCP/UDP/Other...	Protocol of the packet that is being matched against traffic rules.
4.	Source	IPv4 address	The source of the packet.
5.	Destination	IPv4 address	The destination of the packet
6.	Action	Drop/Accept/Reject + chain + additional rules	Action to be taken on the packet if it matches the rule. You can also define additional options like limiting packet volume, and defining to which chain the rule belongs
7.	Enable	Checked/Unchecked	Self-explanatory. Uncheck to make the rule inactive. The rule will not be deleted, but it also will not be loaded into the firewall.
8.	Sort	Up/Down	When a packet arrives, it gets checked for a matching rule. If there are several rules that match the rule, the first one is applied i.e. the order of the rule list impacts how your firewall operates, therefore you are given the ability to sort your list as you wish.

Custom Rules

Here you have the ultimate freedom in defining your rules – you can enter them straight into the iptables program. Just type them out into the text field and it will get executed as a linux shell script. If you are unsure of how to use iptables, check the internet out for manuals, examples and explanations.

Static Routes

Static routes provide a way of entering custom entries in the internal routing table of the router.

Routes

Routes specify over which interface and gateway a certain host or network can be reached.

Static IPv4 Routes

Interface	Target	IPv4-Netmask	IPv4-Gateway	Metric	
	Host-IP or Network	if target is a network			
lan	192.168.55.0	255.255.255.0	192.168.55.145	0	Delete

Add

Save

	Field name	Value	Explanation
1.	Interface	Lan/wan	The zone where the 'Target' resides
2.	Target	IPv4 address	The source of the traffic.
3.	IPv4-Netmask	IPv4 mask	Mask that is applied to the Target to determine to what actual IP addresses the routing rule applies
4.	IPv4-Gateway	IPv4 address	To where the router should send all the traffic that applies to the rule
5.	Metric	integer	Used as a sorting measure. If a packet about to be routed fits two rules, the one with the higher metric is applied.

Additional note on Target & Netmask: You can define a rule that applies to a single IP like this: Target - some IP; Netmask - 255.255.255.255. Furthermore you can define a rule that applies to a segment of IPs like this: Target – some IP that STARTS the segment; Netmask – Netmask that defines how large the segment is. E.g.:

192.168.55.161	255.255.255.255	Only applies to 192.168.55.161
192.168.55.0	255.255.255.0	Applies to IPs in range 192.168.55.0-192.168.55.255

192.168.55.240	255.255.255.240	Applies 192.168.55.240 - 192.168.55.255
192.168.55.161	255.255.255.0	192.168.55.0 - 192.168.55.255
192.168.0.0	255.255.0.0	192.168.0.0 - 192.168.255.255

Diagnostics

Contains Network Utilities used for testing network.

Network Utilities

Ping – the utility used to test the reachability of a host on an Internet IP network and to measure the round-trip time for messages sent from the originating host to a destination server. Enter server IP address or hostname and click “Ping”. Server echo response will be shown after few seconds if server is accessible.

Traceroute – diagnostic tool for displaying the route (path) and measuring transit delays of packets across an Internet IP network. Enter server IP address or hostname and click “Traceroute”. Log containing route information will be shown after few seconds.

Nslookup – network administration command-line tool for querying the Domain Name System (DNS) to obtain domain name or IP address mapping or for any other specific DNS record. Enter server hostname and click “Nslookup”. Log containing specified server DNS lookup information will be shown after few seconds. Full manual with all available “Nslookup” commands and parameters can be found in Linux manual page nslookup(1).

Important notes:

- Note that DNS server must be configured correctly if you use server hostname instead of server IP address in address field.

Services

PING Reboot

PING Reboot function will periodically send PING command to server and waits for echo receive. If no echo is received router will try again sending PING command defined number times, after defined time interval. If no echo is received after the defined number of unsuccessful retries, router will reboot. It is possible to turn of the router rebooting after defined unsuccessful retries. Therefore this feature can be used as “Keep Alive” function, when router PINGs the host unlimited number of times.

Common configuration

Enable PING Reboot ☒

Reboot router if no echo received ☒

Interval between PINGs (min) Minimum 5 minutes

Retry count

Server to PING e.g. 192.168.1.1 (or www.host.com if DNS server configured correctly)

Field name	Description	Notes
Enable PING Reboot	This check box will enable or disable PING reboot feature.	PING Reboot is disabled by default.
Reboot router if no echo received	This check box will disable router rebooting after the defined number of unsuccessful retries.	This check box must be unselected if you want to use PING Reboot feature as "Keep Alive" function.
Interval between PINGs	Time interval in minutes between two PINGs.	Minimum time interval is 5 minutes.
Retry count	Number of times try sending PING to server after time interval if echo receive was unsuccessful.	Minimum retry number is 1. Second retry will be done after defined time interval.
Server to PING	Server IP address or host name, which will receive PING from router	If you use server host name instead of the IP address you must configure DNS server first.

Important notes:

- Always check if your defined server responds to echo commands before using PING Reboot function. Otherwise router keeps rebooting after unsuccessful PING echo receive. You can test PING send at "Network" > "Diagnostics".

SMS Reboot

It is possible to reboot router via SMS text message. This function is useful when router does not respond and it is difficult to manually restart router by hand.

Common configuration

Enable SMS Reboot ☒

SMS text

Sender phone number e.g. +37012345678

Get status ☐ Get detailed router connection information via SMS message after SMS reboot

Field name	Description	Notes
Enable SMS Reboot	This check box will enable and disable SMS reboot function.	SMS reboot is disabled by default.

SMS text	SMS text which will reboot router.	SMS text can contain letters, numbers, spaces and special symbols. Capital letters also matters.
Sender phone number	Phone number of person who can reboot router via SMS message	You can add as many phone numbers as you need. Dropdown list with additional rows will show up if you click on “add” icon at the end of phone number row.
Get status	Check this to receive connection status via SMS after a reboot.	Disabled by default.

Status via SMS


It is possible to get routers connection status via SMS text message.

Common configuration

Enable SMS Status ☒

SMS text

Sender phone number



 e.g. +37012345678

Field name	Description	Notes
Enable SMS Status	This check box will enable and disable SMS status function.	SMS status is disabled by default.
SMS text	SMS text which will send routers status.	SMS text can contain letters, numbers, spaces and special symbols. Capital letters also matters.
Sender phone number	Phone number of person who can receive router status via SMS message	You can add as many phone numbers as you need. Dropdown list with additional rows will show up if you click on “add” icon at the end of phone number row.

Important Notes:

- 3G settings must be configured correctly. If SIM card has PIN number you must enter it at “Network” > “3G” settings. Otherwise SMS reboot function will not work.
- Sender phone number must contain country code. You can check sender phone number format by reading the details of old SMS text messages you receiving usually.

NTP

Hostname, Network Time Protocol (NTP) and time zone configuration settings is needed to periodically update router local time.

Common configuration

System Properties

Local Time Wed Aug 8 08:32:11 2012

Hostname

Timezone ▼

Time Synchronization

Enable builtin NTP ☒

NTP server candidates

“Sync with browser” button will synchronize local router time with computer browser time.

Field name	Description	Notes
Local Time	Local time of router.	
Hostname	Hostname of router.	
Timezone	Time zone of your country.	
Enable builtin NTP	This check box will turn on automatic time synchronizing with defined NTP servers.	When check box is selected you must enter one or more working NTP servers. Otherwise time sync feature will not work.
NTP server candidates	NTP server hostname.	You can add as many servers as you need by clicking “add” button at the end of server hostname field.

Dynamic DNS

Dynamic DNS (DDNS) is a domain name service allowing to link dynamic IP addresses to static hostname.

To start using this feature firstly you should register to DDNS service provider.

You are provided with add/delete buttons to manage and use different DDNS configurations at the same time!

Dynamic DNS

Dynamic DNS allows that your router can be reached with a fixed hostname while having a dynamically changing IP address.

DEMO

Enable ☐

Status N/A

Service

Hostname

Username

Password

IP renew interval (min)

Force IP renew (min)

Delete

Add

Save

1.	Enable	Enables current DDNS configuration.
2.	Status	
3.	Service	<p>Your dynamic DNS service provider selected from the list:</p> <ol style="list-style-type: none"> 1. dydns.org 2. 3322.org 3. no-ip.com 4. easydns.com 5. zoneedit.com <p>In case your DDNS provider is not present from the ones provided, please feel free to use "custom" and add hostname of the update URL.</p>
4.	Hostname	Domain name which will be linked with dynamic IP address.
5.	Username	Name of the user account.
6.	Password	Password of the user account
7.	IP renew interval	Time interval (in minutes) to check if the IP address of the device have changed.
8.	Force IP renew	Time interval (in minutes) to force IP address renew.

OpenVPN

VPN (Virtual Private Network) is a method for secure data transfer through unsafe public network. This section explains how to configure OpenVPN, which is implementation of VPN supported by the RUT500 router.

OpenVPN

OpenVPN instances

Below is a list of configured OpenVPN instances and their current state

Tunnel Name	Tun/Tap	Protocol	Port	Status
This section contains no values yet				
Role: Client	New configuration name:		Add New	

A picture above demonstrates default OpenVPN configurations list, which is empty, so you have to define a new configuration to establish any sort of OpenVPN connection. To create it, enter desired configuration name in **“New configuration name”** field, select device role from **“Role”** drop down list. For example, to create a OpenVPN client with configuration name Demo, select client role, name it “Demo” and press **“Add New”** button as shown in the following picture.

Role: Client New configuration name: Demo Add New

A new configuration entry has appeared in the list and it is populated with default OpenVPN client settings.

Tunnel Name	Tun/Tap	Protocol	Port	Status	
client_Demo	-	-	1194	Disabled	Edit Delete

(You could select a server in previous step to create server default configuration). To see at specific configuration settings press **“edit”** button located in newly created configuration entry. A new page with detailed configuration appears, as shown in the picture below.

OpenVPN instance: 'client_Demo'

Main settings

Enable ☐

Tun/Tap Tun(tunnel)

Protocol Udp

Port 1194

LZO ☐

Authentication Tls

Resolve Retry infinite

No Bind ☐

Keep alive

Client ☐

Certificate authority

Save

You can set custom settings here according to your VPN needs. Below is summary of parameters available to set:

1.	Enabled	Switches configuration on and off. This must be selected to make configuration active.
2.	TUN/TAP	Selects virtual VPN interface type. TUN is most often used in typical IP-level VPN connections, however, TAP is required to some Ethernet bridging configurations.
3.	Protocol	Defines a transport protocol used by connection. You can choose here between TCP and UDP.
4.	Port	defines TCP or UDP port number (make sure, that this port allowed by firewall).
5.	LZO	This setting enables LZO compression. With LZO compression, your VPN connection will generate less network traffic; however, this means higher router CPU loads. Use it carefully with high rate traffic or low CPU resources.
6.	Authentication	Sets authentication mode, used to secure data sessions. Two possibilities you have here: “Static” means, that OpenVPN client and server will use the same secret key, which must be uploaded to the router using “Static pre-shared key” option. “Tls” authentication mode uses X.509 type certificates. Depending on your selected OpenVPN mode (client or server) you have to upload these certificates to the router: For client: Certificate Authority (CA), Client certificate, Client key. For server: Certificate Authority (CA), Server certificate, Server key and Diffie-Hellman (DH) certificate used to key exchange through unsafe data networks. All mention certificates can be generated using OpenVPN or OpenSSL utilities on any type host machine. Certificate generation and theory is out of scope of this user manual.
7.	Remote host IP address	IP address of OpenVPN server (applicable only for client configuration).
8.	Resolve Retry	Sets time in seconds to try resolve server hostname periodically in case of first resolve failure before generating service exception.
9.	Keep alive	Defines two time intervals: one is used to periodically send ICMP request to OpenVPN server, and another one defines a time window, which is used to restart OpenVPN service, if no ICMP request is received during the window time slice.
10.	Local tunnel endpoint	IP address of virtual local network interface (applicable only for point to point connections).
11.	Remote tunnel endpoint	IP address of virtual remote network interface.
12.	Remote network IP address	IP address of remote virtual network.
13.	Remote network IP netmask	Subnet mask of remote virtual network.

After setting any of these parameters press “**Save**” button. Some of selected parameters will be shown in the configuration list table. You should also be aware of the fact that router will launch separate OpenVPN service for every configuration entry (if it is defined as active, of course) so the router has ability to act as server and client at the same time.

IPsec

The IPsec protocol client enables the router to establish a secure connection to an IPsec peer via the Internet. IPsec is supported in two modes - transport and tunnel. Transport mode creates secure point to point channel between two hosts. Tunnel mode can be used to build a secure connection between two remote LANs serving as a VPN solution.

IPsec system maintains two databases: Security Policy Database (SPD) which defines whether to apply IPsec to a packet or not and specify which/how IPsec-SA is applied and Security Association Database (SAD), which contain Key of each IPsec-SA.

The establishment of the Security Association (IPsec-SA) between two peers is needed for IPsec communication. It can be done by using manual or automated configuration.

Note: router starts establishing tunnel when data from router to remote site over tunnel is sent. For automatic tunnel establishment used tunnel keep alive feature.

Automatic IPsec Key exchange

Description

Enable IPsec

☒

IPSec key exchange mode

Auto Key (IKE)

Mode

aggressive

Enable NAT traversal

☐

Enable initial contact

☐

My identifier type

address

My identifier

qwe

Preshare Key

123456789

(Length [6-32])

Remote VPN endpoint

81.81.81.81

IP address

1.	Enable IPsec	Check box to enable IPsec.
2.	IPSec key exchange mode	Select the Manual or Automatic Key exchange.
3.	Enable NAT traversal	Enable this function if client-to-client applications will be used.
4.	Enable initial contact	Enable this to send an INITIAL-CONTACT message.
5.	Peers identifier type	Choose “fqdn” or “user fqdn” accordingly to your IPsec server configuration.
6.	Mode	Select “Main” or “Aggressive” mode accordingly to your IPsec server configuration.
7.	My identifier	Set the device identifier for IPsec tunnel.
8.	Preshare key	specify the authentication secret [string]. Secret’s length depends on selected algorithm, eg. 128 bit long secret is 16 characters in length, 128 bits / 8 bits (one character) = 16.
9.	Remote VPN Endport	set remote IPsec server IP address.

Phase 1

Encryption

Hash

Dh group

Phase 2

PFS group


Encryption

Authentication

Remote network secure group

IP address

Subnet mask

 (Number [0-32])

Phase 1 and **Phase 2** must be configured accordingly to the IPSec server configuration.

Remote Network Secure Group – Set the remote network (Secure Policy Database) information.

Tunnel keep alive

Enable keep alive ☐

Ping IP address

Ping period (seconds)

1.	Tunnel keep alive	Allows sending ICMP echo request (ping utility) to the remote tunnel network. This function may be used to automatically start the IPSec tunnel.
2.	Ping IP address	Enter IP address to which ICMP echo requests will be sent.
3.	Ping period (seconds)	Set sent ICMP request period in seconds.

GRE Tunnel

GRE (Generic Routing Encapsulation RFC2784) is a solution for tunneling RFC1812 private address-space traffic over an intermediate TCP/IP network such as the Internet. GRE tunneling does not use encryption it simply encapsulates data and sends it over the WAN.

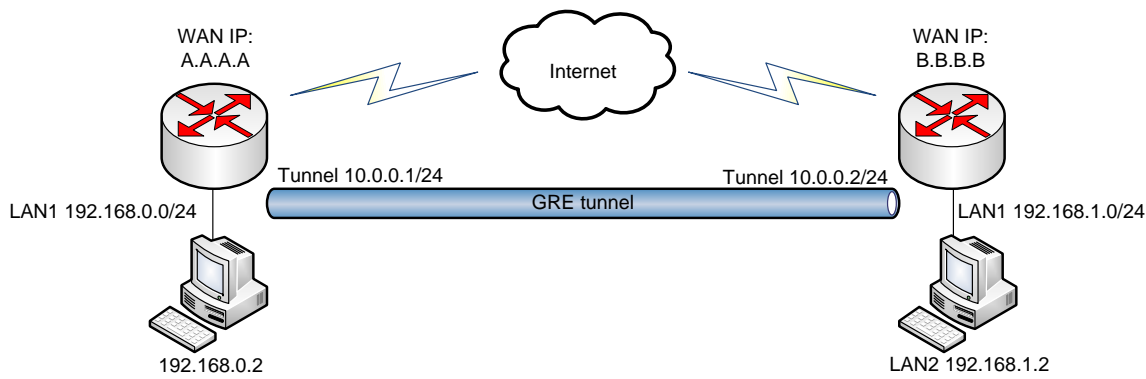


Figure 1 Typical GRE tunnel application connecting two remote networks

In the example network diagram (Fig. 22) two distant networks LAN1 and LAN2 are connected.

To create GRE tunnel the user must know the following parameters:

1. Source and destination IP addresses (From Fig. 22 A.A.A.A and B.B.B.B).
2. Tunnel local IP address
3. Distant network IP address and Subnet mask

Enable GRE Tunnel ☐

TTL

[?](#) Value [0-255]

PMTUD ☐

Remote tunnel network address

Remote CIDR

[?](#) CIDR (netmask) value [0-32]

Remote IP address

MTU

[?](#) MTU value [0-1500]

1.	Enable GRE Tunnel	Check the box to enable the GRE Tunnel function.
2.	TTL	Specify the fixed time-to-live (TTL) value on tunneled packets [0-255]. The 0 is a special value meaning that packets inherit the TTL value.
3.	PMTUD	Check the box to enable the Path Maximum Transmission Unit Discovery (PMTUD) status on this tunnel.
4.	Remote tunnel endpoint IP address	Set remote tunnel Endpoint IP address.
5.	Remote network IP address	Specify remote LAN IP address.
6.	Remote CIDR	Specify remote LAN Subnet CIDR value.
7.	MTU	Specify the maximum transmission unit (MTU) of a communications protocol of a layer in bytes.

49

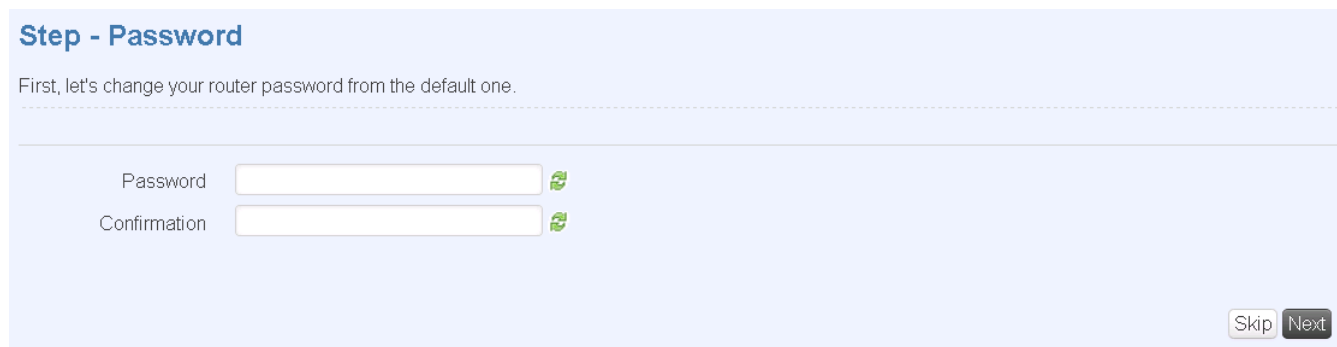
Systems

Configuration Wizard

The configuration wizard provides a simple way of quickly configuring the device in order to bring it up to basic functionality.

The wizard is comprised out of 4 steps and they are as follows:

Step 1 (Password change)

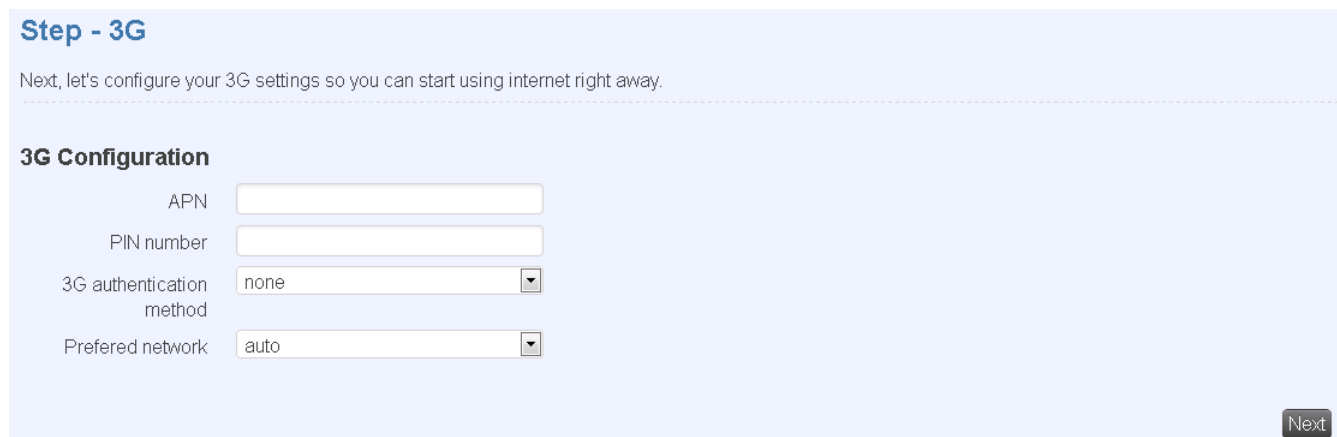


The screenshot shows the 'Step - Password' screen of the configuration wizard. It has a light blue header with the title 'Step - Password'. Below the header, a message says 'First, let's change your router password from the default one.' There are two input fields: 'Password' and 'Confirmation', each with a green strength indicator icon to its right. At the bottom right, there are two buttons: 'Skip' and 'Next'.

First, the wizard prompts you to change the default password. Simply enter the same password into both Password and Confirmation fields and press **Next**.

Note: At this point you can also **Skip** the wizard.

Step 2 (3G)



The screenshot shows the 'Step - 3G' screen of the configuration wizard. It has a light blue header with the title 'Step - 3G'. Below the header, a message says 'Next, let's configure your 3G settings so you can start using internet right away.' There is a section titled '3G Configuration' with four fields: 'APN', 'PIN number', '3G authentication method' (a dropdown menu currently showing 'none'), and 'Preferred network' (a dropdown menu currently showing 'auto'). At the bottom right, there is a 'Next' button.

Next we have to enter your 3G configuration. On a detailed instruction on how this should be done see the 3G Section under Network

Step 3 (LAN)

Step - LAN

Here we will configure the basic settings of a typical LAN configuration. The wizard will cover 2 basic configurations: static IP address LAN and DHCP client.

Common Configuration

Protocol	Static address
IPv4 address	192.168.0.161
IPv4 netmask	255.255.255.0
IPv4 gateway	
IPv4 broadcast	
Use custom DNS servers	

DHCP Server

Disable	<input type="checkbox"/>
Start	100
Limit	150
Leasetime	12h

Expiry time of leased addresses, minimum is 2 Minutes (2m).

Next

Next, you are given the chance to configure your LAN and DHCP server options. For a detailed explanation see LAN under Network.

Step 4 (Wifi)

Step - Wireless

Now let's configure your wireless radio. (Note: if you are currently connecting via wireless and you change parameters, like SSID, encryption, etc. your connection will be dropped and you will have to reconnect with a new set of parameters.)

Device Configuration

Wireless network is enabled	<input type="checkbox"/> Disable
Important note: Do not disable if the only way to reach the router is your wireless network.	
Channel	6 (2.437 GHz)
Mode	802.11g
Country Code	LT - Lithuania

Interface Configuration

ESSID	Teltonika_demo
Hide ESSID	<input type="checkbox"/>
Encryption	WPA2-PSK
Cipher	auto
Key	••••••••

Finish

The final step allows you to configure your wireless settings in order to set up a rudimentary Access Point.

When you're done with the configuration wizard, press **Finish**.

Administration

Administration properties

Administration password

1.	Password	Enter your new administration password.
2.	Confirmation	Re-enter your new administration password.

Important notes:

- The only way to gain access to the web management if you forget the administrator password is to reset the device factory default settings. Default administrator login settings are:

User Name: **admin**

Password: **admin01**

Logging

System logs are divided into following groups:

- Info
- Notice
- Warning
- Error
- Critical
- Alert
- Emergency

You can watch logs by choosing the group from dropdown list and clicking button "show".

SSH Access control

1.	SSH Access	SSH can be enabled or disabled by choosing "Enable" or "Disable" from dropdown list.
2.	Port	Specify port for SSH access. Default port is 22.
3.	Remote SSH access	If check box is selected users can access the router via SSH from the outside (WAN). When check box is not selected users can access the router only from LAN.

Note: The router has 2 users: „admin“ for webUI and „root“ for SSH. When logging in via SSH use „root“.

Web Access control

1.	HTTP Web server port	specify a port number for routers web management via HTTP protocol. Default port is 80.
2.	Remote HTTP access	if check box is selected users can access the router via the HTTP WEB Interface from the outside (WAN). When check box is not selected users can access the router only from LAN.
3.	HTTPS server port	specify a port number for routers web management via HTTPS protocol. Default port is 443.
4.	Remote HTTPS access	if check box is selected users can access the router via the HTTPS WEB Interface from the outside (WAN). When check box is not selected users can access the router only from LAN.

Backup and Firmware

Router firmware backup, upgrade and settings reset to their factory defaults.

Backup and reset configuration

Backup archive – download current router settings file to personal computer.

Reset to defaults – reset router settings to their default values.

Restore configuration

Restore backup – upload and restore router settings file from personal computer.

Firmware upgrade

Keep settings – when check box is selected router will keep saved user configuration settings after firmware upgrade.

When check box is not selected all router settings will be restored to factory defaults after firmware upgrade.

Image – router firmware upgrade file.

Firmware upgrade - Verify

Firmware upgrade - Verify

The flash image was uploaded. Below is the checksum and file size listed, compare them with the original file to ensure data integrity. Click "Proceed" below to start the flash procedure.

- Checksum: 446e4c75bf7f558642aabb5b61f37f94
- Size: 4.38 MB (7.69 MB available)
- Configuration files will be kept.

Compare firmware file checksum to ensure data integrity. If checksum is correct click "Proceed" button below. Wait until upgrade process completes.

Important notes:

- Leaving "Keep settings" check box unselected before upgrade process will change IP address of router to default value 192.168.1.1 and you may need to configure router again (please read chapter "Logging in" at page 9)

Warning: Do not ever remove router power supply and do not press reset button during upgrade process! This will totally damage your router and it won't be accessible. If you have any problems related to firmware upgrade you should always consult with local dealer.

Reboot

Reboot router by pressing button "Reboot".

Logout

Log out from router management WEB interface.

Glossary:

WAN – Wide Area Network is a telecommunication network that covers a broad area (i.e., any network that links across metropolitan, regional, or national boundaries). Here we use the term WAN to mean the external network that the router uses to reach the internet.

LAN – A local area network (LAN) is a computer network that interconnects computers in a limited area such as a home, school, computer laboratory, or office building.

DHCP – The Dynamic Host Configuration Protocol (DHCP) is a network configuration protocol for hosts on Internet Protocol (IP) networks. Computers that are connected to IP networks must be configured before they can communicate with other hosts. The most essential information needed is an IP address, and a default route and routing prefix. DHCP eliminates the manual task by a network administrator. It also provides a central database of devices that are connected to the network and eliminates duplicate resource assignments.

ETHERNET CABLE – Refers to the CAT5 UTP cable with an RJ-45 connector. In other words: the most common internet cable ever.



AP – Access point. An access point is any device that provides wireless connectivity for wireless clients. In this case, when you enable Wi-Fi on your router, your router becomes an access point.

DNS – Domain Name Resolver. A server that translates names such as www.google.it to their respective IPs. In order for your computer or router to communicate with some external server it needs to know it's IP, its name "www.something.com" just won't do. There are special servers set in place that perform this specific task of resolving names into IPs, called Domain Name servers. If you have no DNS specified you can still browse the web, provided that you know the IP of the website you are trying to reach.